



5524

IMPORTANT SAFETY RECALL INFORMATION

April, 2016

Susan R Menkowitz
993 N Keim St
PO Box 463
Pottstown, PA 19464-0463

This Notice Applies To Your Vehicle, Vehicle Identification Number: ZAM57RTA6E1091976

Dear Maserati Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA have decided that a defect that relates to motor vehicle safety exists in model year 2014 to 2016 Maserati Quattroporte and Ghibli vehicles.

The above described vehicles were manufactured with driver side floor mat anchors which may break over time. Broken floor mat anchors can allow the floor mat to slide forward with the potential to become trapped between the accelerator pedal and the vehicle carpet. If the floor mat has moved under the accelerator pedal, and/or loose objects are in the driver side foot-well area, the accelerator pedal could become trapped (stuck) in any operating position, including the wide open throttle position. A stuck accelerator pedal could startle the vehicle operator, thereby increasing the risk of a vehicle crash. **However, the vehicle is equipped with a brake override operating function which will disable any engine torque command requests by the accelerator pedal command.**

The remedy for the affected vehicles involves the replacement of the driver side floor mat, a check and possible the replacement of the accelerator pedal cover. The remedy procedure may require approximately 2 hours to complete, and will be performed free of charge by an authorized Maserati dealer.

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Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs. By the time you receive this letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall. If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 510-2369 (Consumer Relations)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Sincerely,

Daniel Doku
Manager, Certification & Compliance Department