



**Hyundai Motor America**  
10550 Talbert Avenue  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Genesis Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2012 Hyundai Genesis sedans produced beginning on August 1, 2011 through April 30, 2012. Our records indicate that your vehicle falls within this production date range.

**What is the problem?**

- The subject vehicles are equipped with a windshield wiper motor which may function intermittently or stop functioning. If the windshield wipers become inoperative during inclement weather, driver visibility could be reduced, increasing the risk of a crash.

**What will Hyundai do?**

- Your Hyundai dealer will replace the wiper motor cover and seal with revised service parts, and verify the proper operation of the windshield wiper motor. This procedure will be performed at no charge to you. The actual time required to perform the procedure will be approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

Additionally, the warranty coverage for the windshield wiper motor for your vehicle has been extended to 10 years from the date of original delivery or the date of first use, or 100,000 miles, whichever occurs first.

**What should you do?**

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

[www.HyundaiUSA.com/Campaign140](http://www.HyundaiUSA.com/Campaign140)

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on “Schedule Service” for your preferred dealer.

1. Click on “Choose Individual Service and Repairs”
2. Select the “Recommended” tab.
3. When the campaign is displayed, click on the campaign and select “Add to Cart”
4. Click “Next” to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

#### **What if you have other questions?**

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9640. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

#### **Reimbursement Notification**

- Hyundai has a program for reimbursing owners of Model Year 2012 Hyundai Genesis sedans produced beginning on August 1, 2011 through April 30, 2012 who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai and submit your request for reimbursement electronically, please visit:

[www.HyundaiUSA.com/Campaign140](http://www.HyundaiUSA.com/Campaign140)

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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