



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

March 2016

NHTSA Recall 16V-109

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Dear Forza (NSS300/A) Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has determined that a defect which relates to motor vehicle safety exists in certain 2014 model year Honda Forza (NSS300/A) scooters. During assembly of the rear brake line, the rear brake line joint may have been improperly torqued. If the rear brake line joint is improperly torqued, brake fluid may leak causing a reduction or loss of rear brake pressure. A reduction or loss of rear brake pressure increases the risk of a crash.

What should you do?

Call any authorized Honda motor scooter dealer and make an appointment to have your scooter's rear brake line joint inspected and, if necessary, torqued to specification **at no cost to you**.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 1.7 hours; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

For assistance with locating a Honda motor scooter dealer, you may call Honda Motorcycle Customer Support at:

1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

Who to contact if you experience a problem?

You may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Support
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746
1-866-784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to:
[http:// www.safercar.gov](http://www.safercar.gov)

What to do if you feel this notice is in error.

Registration records indicate that you are the current owner of a 2014 Forza (NSS300/A) scooter involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the rear brake line joint torqued, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

Campaign #JY3 / Service Bulletin: NSS300#2