



IMPORTANT NONCOMPLIANCE RECALL

This notice applies to your vehicle, [REDACTED]

MARCH 2016

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Your vehicle, [REDACTED], 2016 model year N-Series truck equipped with a 5.2L diesel engine, is involved in Noncompliance Recall No. 16V-105.

CONDITION

Isuzu Motors Limited has decided that certain 2016 model year Isuzu N-Series trucks fail to comply with the requirements of 49 C.F.R. 567 due to a typographical error in the rim size on the certification label in those trucks. If the rim size, tire pressure and weight information cannot be referenced and understood, the owner may overload the vehicle or underinflate the tires. These conditions may increase the risk of a crash.

WHAT WE WILL DO

The old label (which includes a typographical error) will be removed and a new, corrected label will be affixed. Owners of affected vehicles will be requested to contact their Isuzu dealer/authorized service facility to schedule a time to replace the label at **no charge** to customers regardless of mileage, age of vehicle or ownership.

WHAT YOU SHOULD DO

Owners of affected vehicles are requested to contact their Isuzu dealer to schedule a time to replace the label with a corrected label at **no charge** to the customers regardless of mileage, age of vehicle or ownership. To locate the nearest Isuzu dealer you can visit our website at www.isuzucv.com and click on the dealer locator link and enter your zip code or state. Should you not have access to a computer terminal please contact our Customer Relations Department by calling 1-866-441-9638.

If you have any problems obtaining the needed repair or believe that this repair has not been made within a reasonable time, you may contact our Customer Relations Department at the number listed below:

**Isuzu Commercial Truck of America
Customer Relations
1-866-441-9638**

If you still are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID number for this recall is 16V-105.

We regret any inconvenience this action may cause you; however, we have taken this action in the interest of your continued satisfaction with our products.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

**Isuzu Commercial Truck of America, Inc.
Customer Relations Department**
1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 *1-866-441-9638