



*ZOOM-ZOOM*

## **IMPORTANT SAFETY RECALL**

**2014-2016 CX-5**

**Non-compliance with Federal Motor Vehicle Safety Standard No. 301 - Recall Campaign 9216B**

February 2016

**This notice applies to your vehicle: VIN \_\_\_\_\_**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that certain 2014-2016 CX-5 vehicles, produced from June 27, 2013 through February 2, 2016, fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 301, Fuel System Integrity.

If you are a recipient of this notice, your vehicle is included in this recall.

### **What is the problem?**

During a crash, the fuel filler pipe may rupture and leak fuel. If gasoline leaks during a crash there is a risk of fire.

### **What will Mazda do?**

Your Mazda dealer will modify the attachment structure of the fuel filler pipe to prevent this condition, free of charge. The repair will take approximately half an hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

If necessary, Mazda will provide alternate transportation while your vehicle is at an authorized Mazda dealership for this repair.

**What should you do?**

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your CX-5 vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

**Mazda North American Operations**