



IMPORTANT SAFETY RECALL

May 2017

This notice applies to your 2008 model year Saturn ASTRA. This notice applies to your vehicle, VIN: _____.

The applicable Vehicle Identification Number (VIN) is printed on the address label of the FedEx envelope.

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Previously, you were notified that your 2008 model year Saturn ASTRA was involved in GM recall 28811. Our records indicate that you have already had your vehicle serviced for this recall which we do appreciate. However, this letter is to inform you that the repair may have been performed with an incorrect part. Therefore, in order to ensure that your vehicle's driver airbag inflator properly deploys in a crash, the repair will need to be performed on your vehicle a second time. We sincerely apologize for this situation and will try to minimize any inconvenience it may cause you.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2008-2009 model year Saturn ASTRA vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 28811 and may have been previously repaired with an incorrect part.
- Schedule an appointment with your General Motors dealer as soon as possible to have the required repair performed a second time.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

In some vehicles, the driver airbag inflator may experience an alteration over time, which could lead to overaggressive combustion in the event of an air bag deployment. This condition could create excessive internal pressure when the air bag is deployed, which could result in the body of the inflator rupturing upon deployment. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

What will we do?

Your General Motors dealer will replace your vehicle's driver airbag module. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 35 minutes.

What should you do?

You should contact your General Motors dealer to arrange a service appointment as soon as possible.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Saturn Customer Assistance Center at 1-800-972-8876.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 16V063.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall 28811