



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Tucson Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2011 Hyundai Tucson vehicles equipped with automatic transaxles produced beginning on July 22, 2010 through October 31, 2010. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- The subject vehicles are equipped with automatic transmission fluid cooler hoses that may have been improperly manufactured, resulting in transmission fluid leaking from the hose. If enough fluid is lost, the loss of hydraulic pressure to the transaxle could cause reduced vehicle mobility, increasing the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will replace the cooler hoses with a revised service part. This procedure will be performed at no charge to you. The actual time required to perform the procedure will be approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- Schedule a service appointment at your local Hyundai dealer. If you notice a fluid leak underneath your vehicle, please seek service at your local Hyundai dealer as soon as possible.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign139

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on “Schedule Service” for your preferred dealer.

1. Click on “Choose Individual Service and Repairs”
2. Select the “Recommended” tab.
3. When the campaign is displayed, click on the campaign and select “Add to Cart”
4. Click “Next” to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9640. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of Model Year 2011 Hyundai Tucson vehicles produced from July 22, 2010 through October 31, 2010 who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai and submit your request for reimbursement electronically, please visit:

www.HyundaiUSA.com/Campaign139

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America