



IMPORTANT SAFETY RECALL – 16V-040

This notice applies to your vehicle

February 22, 2016

'owner'

'address1'

'city', 'state' 'zip'

Dear Hi Ranger Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain vehicles which had SCM units installed. The vehicles were built from August 24, 2011 to November 5, 2015. There can be an issue where the leveling cylinder, at the elbow, and elbow sprocket leveling arm on SCM in this date range if forced past their aligned position (i.e. cam over). If continued to operate in this condition the leveling system can fail. **If the leveling system fails the platform can tilt unexpectedly which can result in the platform occupants falling.**

WHAT TEREX UTILITIES WILL DO

Terex will install a stop to prevent movement past the intended position to prevent cam over. The stop will be provided at no cost to the owner of affected SCM units. Time to perform the repair will be less than 2 hours.

WHAT YOU SHOULD DO

Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com, to schedule an appointment to have repairs performed within 30 days. Contact the Terex Service Department by calling 1-800-982-8975, or email your machine information to utilities.warranty@terex.com, or fax to 1-605-882-5579, provide your contact information and serial number. An appointment will be set up to have the repairs performed.

CONTINUED USE:

Do not operate an SCM unit that has signs that the leveling system has been forced over center (i.e. cam over) or if there are signs of damaged to any component of the system.

Owners may continue to use the SCM unit based on the following conditions:

1. All machine users and operators must be notified of these continued use requirements.
2. Manually level the platform after dumping and articulate the lower boom fully to verify the leveling is working properly before further use.
3. If a force is applied to the platform when the lower boom is fully articulated lower the lower boom slowly at first to verify leveling is working properly.
4. If the system is not working properly, lower the upper boom to the ground and contact your local Terex Utilities dealer, the Terex Service Department by calling 1-800-982-8975 before further use.
5. Perform Daily and Periodic Inspections as required in the manuals.

If you have any questions you can find your nearest dealer at this web site; <http://www.terex.com/utilities/en/products/dealer-locator/index.htm>.

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-5579



If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days of scheduled appointment, we recommend you contact Terex Utilities Warranty department by calling 1-800-982-8975

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-800-982-8975 or send the serial number and new owner contact information to utilities.warranty@terex.com. You are required to forward this bulletin to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Jeff Hegstrom
Product Support Manager

Our records indicate the following machines registered to you are involved in SN627.

Model	Serial Number
'model'	'Serial number'

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-5579