



114 Industrial Pkwy. • PO Box 9 • Middlebury, IN 46540-0009
Phone: 574-825-6764 • Fax: 574-825-6765
www.showhauler.com

IMPORTANT SAFETY RECALL

Date: January 29, 2016
Motor Vehicle Recall Notification - Recall Campaign No. 15E-078

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Lippert Components, inc. (LCI) has conducted a thorough investigation and decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain LCI Coachstep electric double or triple entrance steps for installation and use on motorized recreational vehicles. There is the potential of a structural fracture of the center bolt of the fan gear assembly which may cause the fan gear assembly to disengage from the steps creating an unstable platform which could cause a person to fall and result in injury.

These motor homes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

If the center bolt of the fan gear assembly fractures the fan gear assembly may disengage from the steps making the steps unstable possibly causing a person to fall and resulting in injury.

WHAT WE WILL DO

For the Coachstep double step, LCI will supply the bracket and parts (kit Part # 389761), at no charge, to install on the steps. LCI will also reimburse you for the labor charged by your dealers to install the bracket at the flat rate of 0.3 hour. For the Coachstep triple step, LCI will supply the linkage, bracket and parts (Kit Part # 389152) at no charge, to install on the steps. LCI will also reimburse you for the labor charged by your dealers to replace the linkage and install the bracket at the flat rate of 0.5 hour.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you contact ShowHauler immediately at **1-574-825-6764**. An associate will assist you in making an appointment to have this repair done by authorized Dealer.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact

ShowHauler Trucks Inc. at:

Service Department
ShowHauler Trucks Inc
PO Box 9
Middlebury, IN 46540

ShowHauler dealers or Authorized Service Facility, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer or Authorized Chassis Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the ShowHauler Customer Service Department at 1-574-825-6764. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your ShowHauler product is important to us and we regret any inconvenience to you.

Sincerely,

ShowHauler Trucks Inc

RECALL CAMPAIGN NO. 15E 078

COACH NUMBER: _____

VIN NUMBER: _____

DATE YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR RECREATIONAL VEHICLE: _____

DATE REPAIR COMPLETED: _____

NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT: _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

PLEASE MAIL A COPY OF THIS FORM TO SHOWHAULER TRUCKS UPON
COMPLETION OF THIS REPAIR.

ShowHauler Trucks Inc.
P.O. BOX 9
Middlebury, IN 46540