



## IMPORTANT SAFETY RECALL NOTICE

1 February 2016

VIA EXPRESS MAIL

Subject: **Equipment Safety Recall 15E-088 / Motor Vehicle Safety Recall 16V-038  
Recaro ERGO M AM80 Driver's Seat**

Dear [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided, that a defect which relates to motor vehicle safety, exists in certain driver's seats purchased in the aftermarket from New Flyer Parts. This recall is based on information provided by Recaro North America, Inc. ("Recaro").

Further investigation has revealed that [REDACTED] made the following aftermarket purchases of the subject model seat:

Billing Date	Quantity	PO Number	Aftermarket Sale
14-Jun-10	1	JEH010364	NABI PARTS
18-Jan-13	1	815636	NEW FLYER PARTS
8-Apr-13	1	KG0002571	NABI PARTS
30-Jul-13	3	KG0004480	NABI PARTS

Recaro has informed New Flyer that ERGO M AM80 model driver's seats manufactured between April of 2010 and October of 2015 may be missing some required welds on the "J" brackets used for the seatbelt anchorage.

**The lack of the required welds on the seat belt anchorage brackets, could result in a driver restraint system failure in a vehicle collision.**

The inspection and rectification if required is described in NHTSA Equipment Recall 15E-088 and on the attached Recaro work instruction (# M0999507).

Inspection for the existence of the welds will take approximately 5 minutes per vehicle. Estimated repair time to replace the faulty brackets on the seat is 1.5 hours per vehicle.

Parts and labor required to accomplish the recall will be provided by Recaro at no cost. Contact and warranty claim information for Recaro Customer Service (800) 873-2276, are included in this package. Alternatively, your New Flyer Parts Managers can be contacted at (800) 665-2637 to support you in this endeavor.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Headquarters/**  
Winnipeg Facility  
711 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 3T4 Canada  
Ph: (204) 224-1251

**Aftermarket Facility**  
630 Kernaghan Ave.  
Door 76  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

**New Product**  
Development  
630 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

**Crookston**  
Facility  
214 5th Ave. SW  
Crookston, Minnesota  
56716 USA  
Ph: (218) 281-5752

**St. Cloud**  
Facility  
6200 Glenn Carlson Dr.  
St. Cloud, Minnesota  
56301 USA  
Ph: (320) 203-0576

**Anniston**  
Facility  
106 National Drive  
Anniston, AL  
36207 USA  
Ph: (256) 831-4296

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[www.newflyer.com](http://www.newflyer.com)

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer and Recaro are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,  
National Highway Traffic Safety Administration,  
1200 New Jersey Ave. SE,  
Washington, DC, 20590,  
Or call 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to  
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,  
**NEW FLYER OF AMERICA INC.**

By: Kerry Legg  
Vehicle Safety & Regulatory Compliance Manager  
(204) 224-6706

cc: Ian Smart – Executive Vice President Aftermarket Business  
Terry Johannson – Aftermarket Customer Service Manager

Attachments: Recaro Work Instruction M0999507 – Inspect and Repair J-Brackets.  
Recaro Warranty Claim Form  
Recaro Vehicle Inspection Form