



**IMPORTANT SAFETY RECALL NOTICE**

3 February 2016

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 16V-038  
Recaro ERGO M AM80 Driver's Seat**

Dear [Redacted]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided, that a defect which relates to motor vehicle safety, exists in certain driver's seats installed in New Flyer transit vehicles. This recall is based on information provided by Recaro North America, Inc. ("Recaro"). Further investigation has revealed that the following vehicles, operated by the [Redacted] Transit Authority have driver's seats that require inspection:

**Make:** NABI Transit Vehicle  
**Model:** SR9321 2010 31 LFW  
**VIN:**

1N9031068AA140097	1N9031066AA140101	1N9031063AA140105
1N903106XAA140098	1N9031068AA140102	1N9031065AA140106
1N9031061AA140099	1N903106XAA140103	1N9031067AA140107
1N9031064AA140100	1N9031061AA140104	1N9031069AA140108

**Make:** New Flyer Transit Vehicle  
**Model:** SR1738 2013 XN40  
**VIN:**

5FYC8FB07DC041915	5FYC8FB00DC041920	5FYC8FB0XDC041925
5FYC8FB09DC041916	5FYC8FB02DC041921	5FYC8FB01DC041926
5FYC8FB00DC041917	5FYC8FB04DC041922	5FYC8FB03DC041927
5FYC8FB02DC041918	5FYC8FB06DC041923	5FYC8FB05DC041928
5FYC8FB04DC041919	5FYC8FB08DC041924	5FYC8FB07DC041929

Continued...

**Headquarters/**  
Winnipeg Facility  
711 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 3T4 Canada  
Ph: (204) 224-1251

**Aftermarket Facility**  
630 Kernaghan Ave.  
Door 76  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

**New Product**  
Development  
630 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 5G1 Canada  
Ph: (204) 982-8400

**Crookston**  
Facility  
214 5th Ave. SW  
Crookston, Minnesota  
56716 USA  
Ph: (218) 281-5752

**St. Cloud**  
Facility  
6200 Glenn Carlson Dr.  
St. Cloud, Minnesota  
56301 USA  
Ph: (320) 203-0576

**Anniston**  
Facility  
106 National Drive  
Anniston, AL  
36207 USA  
Ph: (256) 831-4296



5FYC8FB03DC041930	5FYC8FB02DC041935	5FYC8FB06DC041940
5FYC8FB05DC041931	5FYC8FB04DC041936	5FYC8FB08DC041941
5FYC8FB07DC041932	5FYC8FB06DC041937	5FYC8FB0XDC041942
5FYC8FB09DC041933	5FYC8FB08DC041938	5FYC8FB01DC041943
5FYC8FB00DC041934	5FYC8FB0XDC041939	5FYC8FB03DC041944

Recaro has informed New Flyer that ERGO M AM80 model driver's seats manufactured between April of 2010 and October of 2015 may be missing some welds on the brackets used for seatbelt anchorage.

**The lack of required welds on the seat belt anchorage brackets, could result in driver restraint system failure in a vehicle collision.**

The inspection and rectification if required is described in NHTSA Equipment Recall 15E-088 and on the attached Recaro work instruction (# M0999507).

Inspection for the existence of the welds will take approximately 5 minutes per vehicle. Estimated repair time to replace the faulty brackets on the seat is 1.5 hours per vehicle.

Parts and labor required to accomplish the recall will be provided by Recaro at no cost. Contact and warranty claim information for Recaro Customer Service (800) 873-2276, are included in this package. Alternatively, your New Flyer Regional Product Support Manager Lorenzo Mumphery will assist you in this endeavor.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer and Recaro are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,  
National Highway Traffic Safety Administration,  
1200 New Jersey Ave. SE,  
Washington, DC, 20590,  
Or call 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to  
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,

**NEW FLYER OF AMERICA INC.**

By: Kerry Legg  
Vehicle Safety & Regulatory Compliance Manager  
(204) 224-6706

cc: Chris Stoddart – Vice President Engineering Services  
Lorenzo Mumphery – Regional Product Support Manager

Attachments: Recaro Work Instruction M0999507 – Inspect and Repair J-Brackets.  
Recaro Warranty Claim Form  
Recaro Vehicle Inspection Form