

EIDorado 
National - California

IMPORTANT SAFETY RECALL
16V-012

February 10, 2016



This notice applies to your vehicles with a VIN number on the attached list.

RE: Recaro Recall No. 15E-088

Dear Customer

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. EIDorado National California, Inc. has decided that a defect which relates to motor vehicle exists in certain buses equipped with Recaro ERGO-M commercial bus operator seats which may be missing welds. As a result, the seatbelt anchorage assembly may separate from the J Bracket and the bus driver may not be properly restrained in the event of a crash.

What is being recalled:

Axess, Arrivo, E-Z Rider and XHF model buses with Recaro ERGO-M commercial bus operator seats

Why is it being recalled:

If the J-Bracket is missing welds it may separate from the seatbelt anchorage assembly and increase the risk of injury in the event of a crash.

What is being done to remedy problem:

Recaro will provide the recall remedy free of charge. The remedy will consist of an inspection to determine if the appropriate numbers of welds are present on the J-Bracket. If all five welds are present, no further action is necessary. If the appropriate numbers of welds are not present, the J-Bracket will be removed and replaced.

What you should do:

Conduct a visual inspection of the J-Bracket to see if there are less than five welds present, contact Recaro at 248-484-3202 or 248-484-3263. If there are five welds present you may still contact Recaro to let them know the vehicle has been inspected.

To contact EIDorado National California please call 909-591-9557 or email Robert Mendoza Service Manager at Robert.Mendoza@eldorado-ca.com or Tony Wayne Vice President and General Manager at Tony.Wayne@eldorado-ca.com

ElDorado National - California



To contact ElDorado National California please call 909-591-9557 or email Robert Mendoza Service Manager at Robert.Mendoza@eldorado-ca.com or Tony Wayne Vice President and General Manager at Tony.Wayne@eldorado-ca.com

After contacting Recaro and El Dorado National California customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Sincerely,



Tony Wayne

Vice President & General Manager
ElDorado National California, Inc.

Eldorado National - California



ADVANTAGE RENT A CAR
23790 E. 78TH AVENUE
DENVER, CO 80249

| ENC WO# | Model | Vin | shipped date | Qty |
|---------|---------|--------------------|--------------|-----|
| 561656 | EZRM-30 | 1N9MLAC [REDACTED] | 9/22/2015 | 5 |
| 561657 | EZRM-30 | 1N9MLAC [REDACTED] | 9/18/2015 | |
| 561658 | EZRM-30 | 1N9MLAC [REDACTED] | 9/22/2015 | |
| 561659 | EZRM-30 | 1N9MLAC [REDACTED] | 9/22/2015 | |
| 561660 | EZRM-30 | 1N9MLAC [REDACTED] | 9/26/2015 | |

RECARO Inspection Sheet

Property:

Seat Part #

Date of Inspection

Person / Company Inspecting:

| | <u>Seat Serial #</u> | <u>Bus #</u> | <u>Good (Y or N)</u> | | <u>Seat Serial #</u> | <u>Bus #</u> | <u>Good (Y or N)</u> |
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| Operation # | SAP Line # | Operation Description | Level | Date | Author | |
|-------------|------------|--|-------|----------|------------|---------------|
| M0999507 | N/A | Service Instruction Inspect and Repair J-brackets | 05 | Released | 10/21/2015 | Chris Perkins |
| | Page 1 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

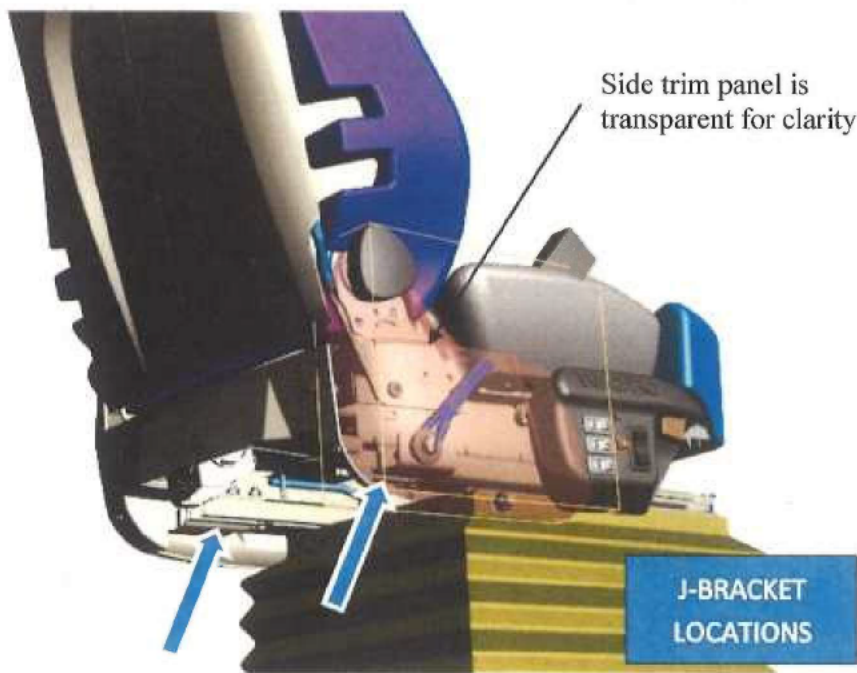
| STEP | PICTURES / DESCRIPTIONS | Special Criteria |
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This procedure describes a 2 part process. Both inspection and repair, if necessary, are covered by this document.

SECTION 1 – INSPECTION

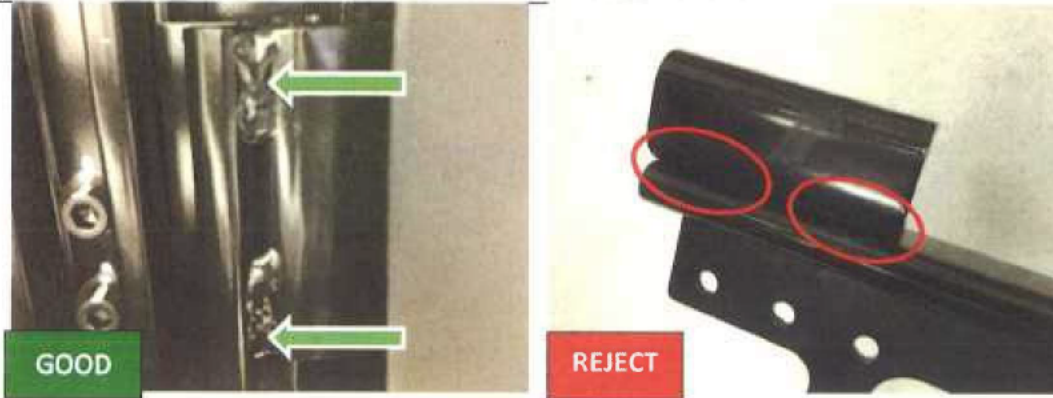


1. Position the seat to “full forward” and “full up” to obtain the serial number on the seat. The serial number decal is located on the back of the seat on the top of the suspension between the seat tracks, shown above. Record the bus number and serial number of the seat.



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| | Page 2 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

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- Position the seat to best expose the underside of the J-brackets, “full up” and “full rear” would typically be best best location. Examine both J-brackets for presence of underside welds. Document condition of J-brackets.

If any of the welds are missing from the bottom of either J-Bracket, continue to section 2. If both welds are present and the parts are good, no further work is required.

SECTION 2 – REPLACEMENT

Parts List

Left hand kit, 7225212.1: 40854107-01 J Bracket Upper LH
 30870807 – BOLT M8-1.25X22 10.9 DIN – 3 pieces
 Right hand kit, 7225212.2: 50854107-01 J Bracket Upper RH
 30870807 – BOLT M8-1.25X22 10.9 DIN – 3 pieces

Tool List

Impact or wratchet wrench with 5/8” socket and 6mm hex socket
 13mm wrench
 Torque wrench(es) capable of 22 Nm and 50 Nm (6mm hex bit, 5/8” socket)
 Pick or small screwdriver (hole plug removal)
 #2 screwdriver
 2 inch tall block

For technical support – Contact RECARO’s service technician, Zech Ellis at (248)484-3234

- Prior to replacing the J-bracket, complete the RECARO warranty form to place an order for the repair kit. Email the form to commercial@recaro-automotive.com or fax it to (248)364-3804,
 Once the parts have been received, follow the steps described here in Section 2.

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| | Page 3 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

| STEP | PICTURES / DESCRIPTIONS | Special Criteria |
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Note: It is recommended that the seat is removed from the vehicle prior to replacing the J-bracket.



- If J-bracket(s) need to be replaced, remove the 2 hole plugs and 4 screws in the rear trim panel and the mounting screw from the rear corner panel(s). Remove the recliner handwheel.



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- Remove the belt buckle (or belt retractor/3pt anchor) from the bad J-bracket with a 5/8 socket. Set the removed components aside.



- Position the seat back to "full forward". Unfasten the front track bolt from the cushion frame using a 6mm hex bit and a 13mm wrench. Check the rear of seat for a track stop bolt. If present, remove it with the 6mm hex bit.



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| STEP | PICTURES / DESCRIPTIONS | Special Criteria |
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- Position the seat to "full rear". Unfasten the rear track bolts from the cushion frame using an 6mm hex bit and a 13mm wrench. Place a 2 inch block between the cushion frame and suspension to create just enough clearance to remove the J-bracket by sliding it rearward along the path of the track.



- Position the replacement part utilizing the same path and aligning all the mounting holes. Obtain replacement M8 bolts. Place rear fasteners thru the mounting holes from below and start the flange nuts by hand. Torque to 22 Nm.



- Position the seat to "full forward". Obtain replacement M8 bolts. Place front fastener thru the mounting holes from below and start, by hand, the flange nut. Torque to 22 Nm.
- If applicable, replace the track stop bolt previously removed.

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| | Page 6 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

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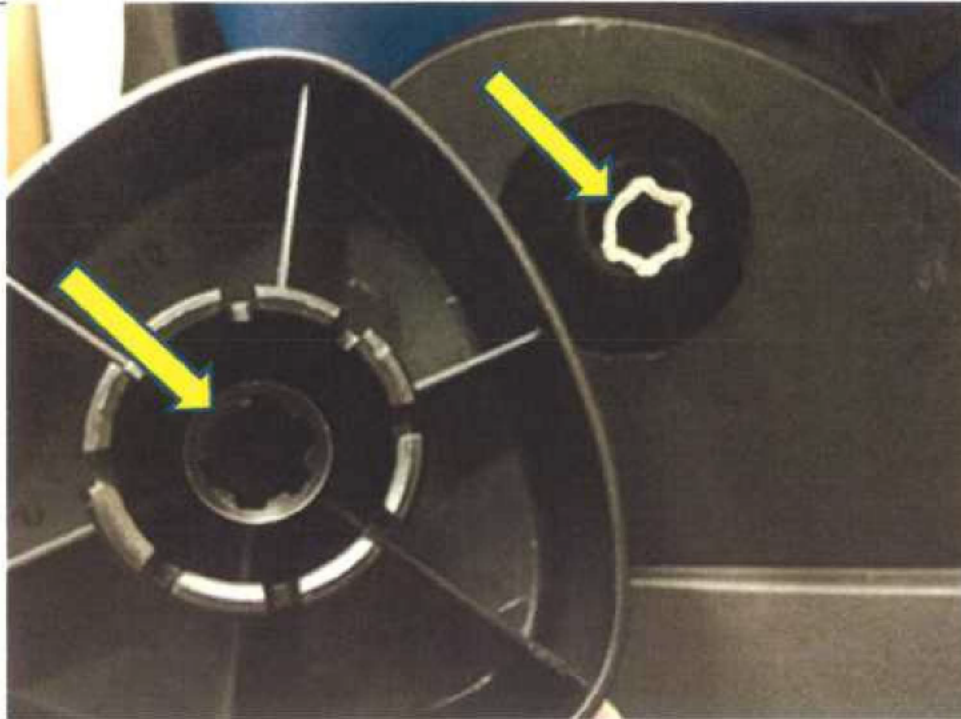
9. Route the buckle through the rear trim panel. Hand start the seat belt buckle bolt into the replacement J-Bracket part now in the seat. Torque to 50 Nm.
10. If needed, replace the other side J-bracket using the same procedure documented in steps 5-10.



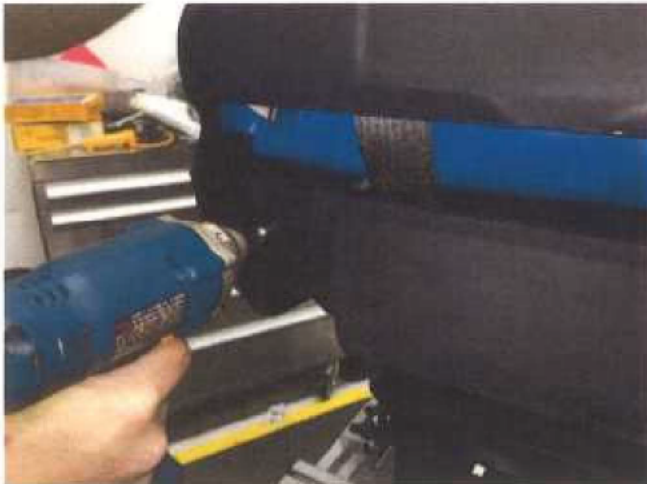
11. Replace the corner panel(s) in original position and secure with the mounting screw(s) previously removed.

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| | Page 7 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

| STEP | PICTURES / DESCRIPTIONS | Special Criteria |
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- Replace the recliner handwheel making sure to align the keyed pattern of the recliner rod to the handwheel.



- Position the rear trim panel into its original position and secure with the mounting screws previously removed. Install the hole plugs into the rear trim panel that were previously removed.

Note: Save all parts as RECARO requires them to be returned.

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| | Page 8 / 8 | | | Revised | 10/30/2015 | Chris Perkins |

| STEP | PICTURES / DESCRIPTIONS | Special Criteria |
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| REV LEVEL | REVISION LOG | |
| 1. | Added document # and description provided by Adrienne Crowley | 10/21/15 |
| 2. | Added part numbers. | 10/22/15 |
| 3. | Added pictures of 3 pt retractor anchor, changed bolt quantity in kits to 3, and added block size. | 10/23/15 |
| 4. | Added kit part numbers, 7225212.1 & 7225212.2 | 10/26/15 |
| 5. | Added picture to clarify J-bracket location on the seats and separated the inspection & repair. | 10/30/15 |
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SIGN OFF

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| Manufacturing Engineer: | Date: |
| Quality Control: | Date: |
| Environmental Officer: | Date: |
| Health and Safety Officer: | Date: |







RECARO Ergo M

Standard Adjustment Features

| | |
|---|--|
|  | <p>1 Dual Recliner Gears Dual recline gears make adjusting the seat-back smooth and easy.</p> |
|  | <p>2 4 Way Adjustable Headrest Manually adjustable headrest moves up, down, forward and backward providing optimum comfort and safety.</p> |
|  | <p>3 Thigh Extension & Tilt Seat cushion extends and tilts upward and downward, allowing for fit from a 5th percentile female up to a 95 percentile male.</p> |
|  | <p>4 11" Fore / Aft Seat Travel Manual or Air Track Release for seat travel adjustment.</p> |
|  | <p>5 Dual Shock / Adjustable Pneumatic suspension with 6" suspension travel. Allows operator to adjust the suspension to individual comfort needs.</p> |
|  | <p>6 Pneumatic Adjustable Lumbar 3 separate chambers fill with air independently allowing for individually optimized lumbar support.</p> |



Standard Quality and Durability Features

| | | |
|---|---|---|
|  | <p>7 Solid Steel Back High quality solid steel back for the best in strength and durability.</p> | <ul style="list-style-type: none"> ● 2 Point ALR or 3 Point ELR Seat Belt (Black or Orange Webbing) ● Full Travel Seat Belt System ● Left or Right Hand Air Controls ● Track Stop ● 12 or 25 Degree Recline Stop ● Seat Belt Alarm ● Mounting Risers (varying heights & mounting configurations) ● Two Year Warranty ● Various fabrics and vinyl seat covers ● 400 lb + Seat Capacity |
|  | <p>8 Plastic Seat-Back Protector Plastic seat-back keeps the seat looking good for years.</p> | |
|  | <p>9 High Density Foam Quality high density foam keeps its shape over time and provides superior comfort and firm support.</p> | |
|  | <p>10 Fully Supported Seat Cushion The seat pan fully supports the seat cushion for long lasting durability comfort.</p> | |

RECARO Ergo M

Optional Features



- LiquiCell®
- RECARO Silicone Foam
- Adjustable Seat Belt D Ring
- FR Treated Foam for Low Smoke / Low Flame
- Seat Heat (Backrest & Seat Cushion)
- Seat Cushion Alarm Switch
- Adjustable Armrests
- RH Remote Shock
- Stainless Steel Risers
- Various treated fabrics and specialty covers available

Quality & Expertise



RECARO is the global leader in mobile seating. World renowned for our ergonomics, innovative safety technology and quality.

Our seats are built in the U.S.A. to our customers specifications. Quality ends with quality manufacturing.



Our dedicated engineering team supports our customers from the design phase through production.

Customer Service, located in Auburn Hills, Michigan supports our customers throughout the products lifecycle.

Assembled in the
U.S.A.



Meets
"Buy America"
Guidelines



Contact Us:
(248) 364-3818
www.recaro-automotive.com

IMPORTANT SAFETY RECALL INFORMATION

Extremely Urgent

This envelope is for use with the following services:

- UPS Next Day Air®
- UPS Worldwide Express®
- UPS 2nd Day Air®

**NOTICE:
IMPORTANT
SAFETY
RECALL**

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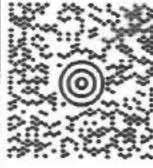
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With Federal Law



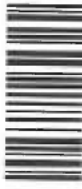
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EL DORADO NATIONAL INC.
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RIVERSIDE CA 92509

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23790 E. 78TH AVE
DENVER CO 80249

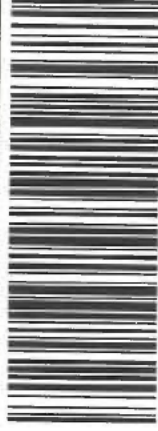
LTR 1 OF 1



CO 802 9-44



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BILLING: P/P

UP
SECURE DELIVERY: only for UPS Next Day Air, UPS Next Day Air® and UPS Next Day Air®. This service is not available for international shipments. For more information, visit www.ups.com/secure.
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