



7 Lake Station Road, Warwick, New York 10990

January 7th, 2016

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 16V-005

Trans Tech Bus, TCI Recall #: 16V-005

Vehicle VIN number:

Customer Name:

Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trans Tech Bus has decided that certain model year 2015 Trans Tech Bus Student Safety Transporter, Student Transporter Aero, and Roadstar school buses manufactured from May 1, 2015, through November 15, 2015, equipped with certain Transpec T6000-, T6100-, and T7000-series school bus stop arms fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 131, "School Bus Pedestrian Safety Devices."

This recall is the result of information provided to us by Specialty Manufacturing Incorporated.

What the safety concern is:

The adhesive and process used to bond the reflective stop decal to the stop arm body/housing was improperly performed, which can lead to delamination and/or detachment during operation.

We urge you to bring this vehicle in for servicing on its defective components as soon as possible.

The Remedy:

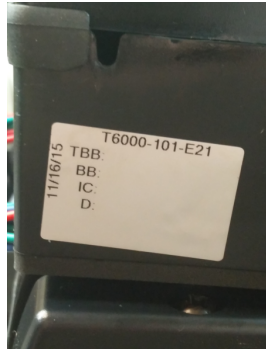
Specialty Manufacturing Incorporated will supply, free of charge, a retrofit kit including instructions for installation.



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What we are requesting you do:

Inspection for this recall may be performed by viewing the underside of the stop arm (pictured below) and reviewing the information printed on the white label (which includes date of manufacture and model).



If your Stop Arm model is any of the T6000-, T6100-, or T7000- and manufacture dates are in the period between May 1, 2015 and Oct 19, 2015, then you are affected.

In the event that the Stop Arm is one of the affected population, replacing the stop arm blade assemblies will resolve the defect (application of the decal to the blade in the field is not recommended). The free service kit provided by SMI will include (1) Transpec stop arm blade (replacement part will be based on the stop arm part) and detailed work instructions. It will be the responsibility of the end-user to inspect for and mitigate the remedy.

To contact Specialty Manufacturing Incorporated and obtain remedy kits, call Customer Service at 1-800-951-7867, or send an e-mail to warranty@smiglobal.net indicating the quantity of Transpec service kits you need along with the following information for each vehicle;

- Company Name
- Contact Name
- Contact Phone
- Contact Email Address (If different than sender's address)
- Mailing Address
- Shipping Address
- Body Number
- Stop Arm Model
- Stop Arm Date of Manufacture
- Vehicle Manufacturer
- Vehicle Identification Number (VIN)



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Address or ownership change:

Please notify us of any change of address or vehicle ownership. If you are the lessor of the above mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

If these repairs have already been made:

If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the response card and the reimbursement form with a copy of the work order or invoice for reimbursement.

If you have any questions:

Trans Tech Bus Customer Support/Warranty Department will be happy to assist you with any questions. For further information, please contact:

**Customer Support
Trans Tech Bus
7 Lake Station Road
Warwick, New York 10990
Phone 845-988-0419 Fax 845-988-0324
E-mail: CustomerSupport@TransTechBus.com**

If you have a complaint:

If you have difficulties getting your vehicle repaired in a reasonable time frame and without charge, please contact customer support at 1-845-988-0419 or e-mail Trans Tech Bus at CustomerSupport@TransTechBus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time and without charge, you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Respectfully,

**Customer Support
Trans Tech Bus; a TCI Company**