



FORETRAVEL
MOTORCOACH

IMPORTANT SAFETY RECALL NOTICE

16V003

This notice applies to the vehicle identification number below

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel Inc. has decided that a defect which relates to motor vehicle safety exist in certain Nimbus motorcoaches equipped with Lippert Components, Inc. (Lippert) Coachstep Double and Triple Electric Steps manufactured May 25, 2007, to December 18, 2014.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Description of the Defect: Potential structural fracture of the center bolt of the fan gear assembly which may cause the fan gear assembly to disengage from the steps.

Description of the Safety Risk: If the center bolt of the fan gear assembly fractures the fan gear assembly may disengage from the steps making the steps unstable possibly causing a person to fall and resulting in injury.

Description of the Cause: Bolt may fracture from stress on the bolt caused by misuse of the steps, overloading, collision or other outside influences.

Identification of Any Warning that can Occur: Steps do not fully retract under the motorized recreational vehicle or there could be no warning prior to the bolt fracture.

Corrective Action

Your Foretravel dealer will inspect, and repair per the service bulletin procedure

Please note: the service will be provided at no cost to you, the vehicle owner.



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What Should You Do

Please contact Foretravel Inc. at 1-800-955-6226 opt 3 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center. You or your dealer may contact Lippert Customer Service department at 574-537-8900 or warranty@lcil.com.

Reimbursement

The labor time necessary to perform this service correction is approximately 0.3 of an hour

Reply Card

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3 or Lippert Customer Service department at 574-537-8900 or warranty@lcil.com.

If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

James Triana
Director of Warranty and Customer Service

Enclosures