



AMERICAN EMERGENCY VEHICLES  
165 AMERICAN WAY  
JEFFERSON, NC 28640  
P: 800-374-9749 F: 336-982-9826

## IMPORTANT SAFETY RECALL

01/11/16

This notice applies to your AEV wheelchair van with a VIN number of 1FTNE2 [REDACTED]

Subject: Ricon Wheelchair Lifts **NHTSA** Recall Number: 15E-068

**Dear American Emergency Vehicle Ambulance Owner,**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. American Emergency Vehicles has decided that a defect, which relates to motor vehicle safety, exists in certain AEV Wheelchair Vans, identified by the VIN printed above, equipped with a Ricon DOT Public Use, "S" 2000 and 5500 Series Lift.

### **! I M P O R T A N T !**

- Your AEV Wheelchair Van equipped with a Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

#### WHAT IS BEING RECALLED:

Ricon DOT Public Use, "s" 2000, 5000 and 5500 Series lifts manufactured after January 1, 2006 and equipped with platforms measuring 32"x51" and 34"x54". The affected population is comprised of six (6) primary model numbers:

S2005-XXXXXXXX
S2010-XXXXXXXX
S5005-XXXXXXXX
S5010-XXXXXXXX
S5505-XXXXXXXX
S5510-XXXXXXXX

#### WHY IS IT BEING RECALLED:

Under certain conditions present in some applications, the platforms included on the subject S-Series model wheelchair lifts can exhibit cracking of the platform pivot plate while in the stowed position which, if left unchecked, can propagate to the point where separation of the rear portion of the pivot plate occurs rendering the lift potentially inoperable and possibly unsafe for the operator.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com)

#### WHAT RICON CORPORATION WILL DO:

Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. It will be the responsibility of the lift owners to execute the mitigation.

If you feel Ricon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884, or by email at [recall.admin@wabtec.com](mailto:recall.admin@wabtec.com).

**American Emergency Vehicles contact information is as follows: Phone: 800-374-9749 Email: [warranty@aev.com](mailto:warranty@aev.com)**

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Sincerely,

Mark Van Arnam - President