

IMPORTANT SAFETY RECALL



April 20, 2016

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

Product Name	Size	DOT Serial Number	Mold # / Press Location	Brand
ROADMASTER RM234 EM	295/75R22.5-14 PR	4Y 37 LWA 3115 thru 3515	59480-2 / 055L	Cooper

The following illustration shows the DOT information and press location on a sample of the affected tires. DOT sequence begins with 4Y37 LWA ---- and ends with a date code (2-digit week and 2-digit year) between 3115 and 3515 inclusive with the press location 055L.



Cooper Tire & Rubber Company has determined through field returns that a mechanical problem on the tire removal unit at curing press 055L caused a pin-sized hole in the sidewall on the affected tires. Due to the pin-sized hole, tires will not maintain air pressure. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash. Driving at highway speeds should be avoided until the tires have been inspected and replaced if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) and press locations above. To ensure your safety and satisfaction with our product, we request that you return the recalled tires and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the

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inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Consumer Relations department.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



TO BE COMPLETED BY DEALER

Tires inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above section: attach letter to the Tire and Tube Claim Form and return the Claim Form(s) and recalled tire(s) per our standard adjustment procedures.