Important Safety Recall
NHTSA SAFETY RECALL:
TRANSPORT CANADA RECALL:
Stellar Industries Safety Recall: **TBT-1601**

STELLAR INDUSTRIES INC.
Our People. Our Products.

Stellar® 3200 Crane Proportional Valve Retaining Bracket

STELLAR INDUSTRIES, INC.
190 STATE STREET
GARNER, IA 50438
Phone: 641.923-3741
Website: www.stellarindustries.com

To:	Stellar Industries Customers	**From:**	Stellar Industries Customer Service
Document Type:	Vehicle Safety Recall Notification	**Date:**	September 23rd, 2016
Models:	3200 Articulating Crane	**ID:**	TBT-1601
Serial # Range:	LAL12G1158 – GAL16G1448	**Date Range:**	Dec. 2012 – Jul. 2016

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHY AM I RECEIVING THIS?

Stellar Industries has decided that a defect which relates to the proportional control valve on Stellar 3200 cranes manufactured between December 2012 and July 2016 (serial number range located in the header) may fail. The mode of failure results in the center valve post forcibly ejecting from the valve housing, causing a projectile situation that may cause damage or personal injury. To date we have seen failure rates of less than 2%.

HOW IS STELLAR FIXING THE PROBLEM?

Although we are working to identify the root cause of these isolated failures, we believe we must protect against the valve failing in this manner on cranes already in use. A retaining bracket (PN 85930) has been developed to prevent the center valve post from ejecting from the valve housing. This bracket will be sent to you in a separate mailing, at no cost to you.

WHAT IS REQUIRED OF ME?

Fill out the Order Form on the second page of this document and mail to Stellar Industries. You will then be sent the retaining bracket with an installation guide. Once received, please follow the instructions and install the bracket **immediately**. Once the bracket has been properly installed, notify Stellar Industries by following the instructions in the installation guide.

WHAT IF I HAVE QUESTIONS?

If you have any questions, please contact Stellar Customer Service at **(800) 321-3741 ext. 4742**, or by emailing **warranty@stellarindustries.com.**

ADDITIONAL INFORMATION

If you have experienced this specific condition and have already paid to have it remedied, you may be eligible for reimbursement. Please mail your original receipt and proof of payment to the above address for reimbursement consideration.

Should Stellar fail or be unable to correct the defect without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Technical Bulletin – Safety Recall
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RETAINING BRACKET ORDER FORM

Please fill out the order form below to the best of your knowledge and mail to Stellar Industries to receive your retaining bracket. Mail to **Stellar Industries, Inc., Attn: Warranty Department, PO Box 169, Garner, IA 50438** or fax to **641-923-4889** or email to **warranty@stellarindustries.com**.

Product Part Number: 85930 **Product Amount Needed:**_____

Business Name:_____

Ship To Address:_____

City:_____ **State:**_____ **Zip:**_____

Product Serial #:_____ **Manufacturing Date:**_____

Business Contact Person Name (Printed):_____

Contact Person Signature:_____ **Date:**_____

Are You the Current Owner of this Product? (Circle One): Yes No

If Not the Owner, Name of Subsequent Owner:_____

Address of Subsequent Owner:_____

City:_____ **State:**_____ **Zip:**_____