



ABOVE & BEYOND

NOTIFICATION OF SAFETY RECALL P095: FRONT SEATBELT PRE-TENSIONER OPERATION

SERVICE BULLETIN

28-DEC-16

NO.: SRE16-14

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall involving certain 2017 model year Land Rover Discovery Sport and 2016-2017 model year Land Rover Range Rover Sport and Range Rover vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website. United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the front row seating seatbelt pre-tensioners may not function properly due to a deviation in generant mix ratio.

AFFECTED VEHICLE RANGE

Discovery Sport (L550)

Model Year 2017

VIN: SALCP2BGXHH636526-SALCR2BG3HH651542

Range Rover Sport (L494)

Model Year 2016

VIN: SALWG2KFXGA105581-SALWR2PF9GA124030

..... SALWG2PF1GA660993-SALWG2PF9GA666881

Range Rover Sport (L494)

Model Year 2017

VIN: SALWZ2FE8HA111165-SALWR2FE6HA124402

..... SALWR2FKXHA663983-SALWG2FK8HA666936

Range Rover (L405)

Model Year 2016

VIN: SALGS2EF7GA304537- SALGR2PF6GA320320

Range Rover (L405)

Model Year 2017

VIN: SALGS2FV9HA308452- SALGS2FK1HA320598

A total of 13,500 vehicles are potentially affected in the USA and Federalized Territories.

Visit the InfoTrail website for a list of affected unsold vehicles (as of 22 December 2016).

EFFECT ON VEHICLE OPERATION

In the event of a crash of sufficient severity, the front seatbelt pre-tensioner may fail to operate when required. Failure to operate can lead to increased injuries to the front seat occupants.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Land Rover retailer who will inspect both front row seating seatbelt assemblies for identification of the production date. If the seatbelt production date is from the specified production dates at risk, it will be replaced. If the seatbelt production date is not from the specified production dates at risk, no further action is required.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification will occur on or before 20 February 2017.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin P095NAS, *SAFETY RECALL: Autoliv Seatbelt Operation*, for detailed Inspection Procedure instructions. Any vehicle that fails the Inspection Procedure **MUST** continue to be held until an updated Technical Bulletin, with complete parts and repair information, is published.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

NOTE: do not submit claims for vehicles which do not pass the Inspection Procedure in Technical Bulletin P095NAS until an updated Service and/or Technical Bulletin, with complete parts and repair information, is published.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
P095	B	Inspect seatbelt dates - Release vehicle	05.10.20	0.20	-	-
P095	C	Inspect seatbelt dates - Release vehicle Drive in/drive out	05.10.20 10.10.10	0.20 0.20	- -	- -

Normal Warranty policies and procedures apply.