

## View Message

Sent on	12	21	2016	Expires on	03	21	2017
From	Campaign Administration						
Subject	Stop Sale/Safety & Non-Compliance Recalls: 2011-2016 Odyssey Second Row Seats						

DATE: December 21, 2016

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety & Non-Compliance Recalls: 2011-2016 Odyssey Second Row Seats

Yesterday, December 20, 2016, American Honda notified NHTSA of a **Stop Sale** and **Safety Recall** for certain model year 2011-2016 Odyssey vehicles due to a problem with the walk-thru feature that may cause the seat to freely slide after use. In addition, a separate population of 2016 Odyssey vehicles is subject to a **Stop Sale and Non-Compliance Recall** due to a concern over the second row center seat slide function that could allow the seat to freely move after use. **Any new or used units** in dealer stock **must be repaired per service bulletin 16-108, Safety Recall: Second Row (Both Outer) Seats or 16-107, Non-Compliance Recall: Second Row Center Seat** as applicable. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected. American Honda expects to begin customer notification in late January 2017.

Note: Some vehicles affected by this recall may be in your new or used vehicle inventory. Failure to inspect and, if needed, repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. In addition, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

### Campaign Information

Service bulletins 16-107 and 16-108 have been posted to the Service Information System (SIS) as of December 21, 2016 and include inspection, parts, repair, tool, and warranty information related to these recalls.

### Inspection/Repair Information

Vehicles affected by service bulletin 16-107 require an inspection of the second row center seat slide lever, and may require adjustment or replacement based on the findings. Vehicles affected by service bulletin 16-108 require installation of countermeasure brackets and springs on both second row outer seats.

### Parts Information

- For vehicles affected by service bulletin 16-107, inspect the second row center seat slide lever, and if necessary, order a replacement slide lever. Due to the small number of vehicles affected by this non-compliance recall and the low likelihood that a vehicle will require slide lever replacement, please only order a lever if an

inspection determines replacement is necessary. Slide levers will be available for controlled ordering beginning December 29, 2016.

- For vehicles affected by 16-108, a single bracket and spring kit will repair both second row outer seats. Kits will be available for open order beginning December 29, 2016.

### **Tools Information**

Special tool 07AAG-TK8A100 is required to properly adjust the second row center seat slide lever for vehicles affected by service bulletin 17-107. Two tools will be issued to each dealer, and are expected to arrive between December 21 and December 22, 2016.

### **Warranty Information**

Warranty information is detailed in service bulletins 16-107 and 16-108.

### **Customer Notification**

American Honda expects to complete initial customer notification by end of January 2017.

As always, be sure to check VIN status inquiry to determine eligibility for this or any other campaign.

Click [here](#) for a copy of service bulletin 16-107.

Click [here](#) for a copy of service bulletin 16-108.