

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0406  
**Date:** December 20, 2016  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0406, Front Axle Hubs Underrated

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**Summary:**

**Description of Defect:**

The front hubs used do not support the gross axle weight rating of the front axle. Specifically, 5,987 Kg (13,200 lbs.) rated front hubs were used on trucks requiring a 6,622 Kg (14,600 lbs.) rated front axle. This can result in premature failure of the hub, bearings etc., which may cause the front hub assembly to separate from the front axle. If the front hub assembly separates, the driver may lose control of the vehicle or parts may be dropped on the road that can present a risk for other motorists.

**Models/ Model Years Affected:**

Mack: Granite/2012, 2014, 2015, and 2017; Pinnacle/ 2012 through 2017; and Titan/ 2013, 2014, 2015, and 2017.

**Vehicle Quantities:**

Mack: 378 trucks in total (199 U.S., 43 Canada, 136 Export)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal December 20, 2016.
- Repair Instructions are tentatively scheduled for release by February 17, 2017.
- Owner Notices are scheduled to be mailed on or before February 17, 2017.

**Questions:**

Contact the Regulatory Affairs Department at [ytna.regulatoryaffairs@volvo.com](mailto:ytna.regulatoryaffairs@volvo.com) if you have questions.