



RECALL CAMPAIGN 16V-XXX: ELECTRICAL GROUND CABLE - DME CONTROL UNIT

MODEL

F15 (X5)

SITUATION

BMW AG is conducting a Voluntary Safety Recall involving certain Model Year 2016 vehicles. This involves the electrical ground cable between the Digital Motor Electronic (DME) control unit and engine block.

Approximately **8 vehicles** are affected by this recall. All vehicles are in customer hands and will be notified by mail in the upcoming weeks.

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

Q & A has been attached for further information.

ATTACHMENTS

View PDF attachment [B123016 Q&A](#).

View PDF attachment [Recall Notice B123016](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall Campaign 16V-XXX: Electrical Ground Cable – DME Control Unit – B12 30 16

BMW Group is conducting a Voluntary Safety Recall (effective December 15, 2016) involving the Electrical Ground Cable – DME Control Unit in certain F15 (X5).

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Electrical Ground Cable – DME Control Unit
Safety Recall 16V-xxx
Model Year 2016
BMW X5 xDrive40e
*Last Updated 12/15/2016***

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Approximately 8 Model Year 2016 BMW X5 xDrive40e vehicles, produced between July and September 2015, in the US are potentially affected.

Q2. What is the specific issue?

This safety recall involves the electrical ground cable between the Digital Motor Electronic (DME) control unit and the engine block. The cable may not have been adequately tightened. Over time, this connection could loosen and result in an under-voltage condition and a DME reset.

Q3. What can happen as a result of this issue?

The transmission could shift to Auto-N, and the vehicle would coast to a stop, increasing the risk of a crash.

Q4. Can I continue to drive my vehicle?

Yes.

However, when you are contacted by BMW informing you of this recall, and asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q6. Why are other BMW vehicles not included in this Safety Recall?

Other vehicles have the electrical ground cable adequately tightened.

Q7. Can I determine if this issue exists in my vehicle?

No.

Q8. How will my vehicle be repaired?

The electrical ground cable between the DME and the engine block will be retightened to specifications.

Q9. When are the parts for the recall expected to be available?

Parts are not required, as the repair involves retightening a cable.

Q10. Is BMW aware of any accidents or injuries involving these BMW vehicles in the US associated with this Safety Recall?

No.

Electrical Ground Cable – DME Control Unit
Safety Recall 16V-xxx
Model Year 2016
BMW X5 xDrive40e
Last Updated 12/15/2016

Q11. How will I be informed of this Safety Recall?

BMW is contacting owners of affected vehicle by phone, email, and First Class mail. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q12. How long will the repair take?

This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q13. Do I have to wait for my letter in order to have my vehicle serviced?

No.

BMW is contacting owners of affected vehicle by phone, email, and First Class mail. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. For the latest updates to this recall, please visit www.bmwusa.com/recall.