



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: January 06, 2017
To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator
Subject: Advance Notice – Safety Recall 45F2 – ABS Control Module Software

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	45F2
AFFECTED VEHICLES	Certain 2009-2010 MY Volkswagen vehicles
RECALL DESCRIPTION	On certain vehicles, a fault within the antilock brake system (ABS) may cause the module to fail during ABS and/or electronic stability control (ESC) activation. This will cause warning lights for ABS, brake and the ESC systems to illuminate. If this happens, the brake system related vehicle stabilizing functions (ABS/ESC) may not be available, increasing the risk of a loss of vehicle control and could lead to a crash causing injury and/or property damage.
PRECAUTIONS	If the ABS/ESC and/or brake system warning lights illuminate at any time while driving, or if any of the lights have been illuminated and then turn off after an ignition key cycle, customers are advised to contact the nearest authorized Volkswagen dealer to have your vehicle inspected.
CORRECTIVE ACTION	Update the ABS control module software with improved diagnostic capability to detect insufficient PCU ground connection. ABS modules with insufficient ground connections will be replaced. Repair information will be provided to dealers when software and instructions become available to support this recall.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection