



VOLKSWAGEN DEALERSHIP COMMUNICATION – USA ONLY

Date: March 06, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Parts Supply Update for Safety Recall 45F2 – ABS Control Module Software

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Due to a higher than anticipated parts replacement rate for this safety recall, measures are being put into place to help ensure vehicles needing replacement parts can be repaired as quickly as possible. To that end, we can provide the following update to the parts supply situation:

- Material has arrived into the PDCs.
- All current Back Orders and outstanding Special Service emails that were received up until 9:00 am EST March 6th will be filled from your facing PDC.

Due to the demand for the ABS control modules, validation of GFF fault codes and Log verification will be required before the VW Techline will authorize release of a new ABS control module. Dealers can contact the VW Techline directly at 800-678-2389.

There will also be an FAQ being posted to the VW Hub related to this safety recall.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection