



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 16V-908  
CAN: 2016-626  
Safety Advisory: 16-274  
January 10, 2017

**SAFETY ADVISORY 16-274**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017 Keystone Carbon, 2016-2017 Keystone Fuzion, 2017 Keystone Raptor, and 2016-2017 Dutchmen Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided the vehicles in this recall population may have been manufactured with a MORryde ramp door hinge which could separate from the door frame due to an incorrect weld on the hinge pin. If the hinge pin separates the ramp door may pull loose from the vehicle while an individual is utilizing the door, leading to an increased risk of personal injury. The vehicles included in the recall are:

| Models   | Serial Numbers               |
|--|------------------------------|
| 2017 Carbon Model 337  | HR805330                     |
| 2016 Fuzion Model 414  | GF810953                     |
| 2017 Fuzion Models 325, 345, 369, 371, 384, 385, 413, 4141, 414, 417, 4201, 420, 4221, 4231, 423                   | HF810341 – HF810698          |
| 2017 Raptor Models 362, 424TS, 428SP   | HR800295, HR800419, HR800428 |
| 2016 Voltage Models 3005, 3200, 3305, 3605, 3805, 3818, 3895, 3914, 3970, 3990, 4000, 4105, 4150                   | GZ990613 – GZ991354          |
| 2017 Voltage Models 3005, 3305, 3605, 3655, 3805, 3815, 3890, 3895, 3970, 3975, 3990, 3995, 4005, 4100, 4105, 4155 | HZ990000 – HZ990964          |

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #16-274, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada

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