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Service

newschannel update

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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: Recall Campaign 2016 120004 MY 2016-2017 Model 166, 292 (GLE, GLE-Coupe, GLS) OCS SCN Coding | DATE: December 22, 2016 |

IMPORTANT RECALL LAUNCH INFORMATION

Please see the attached document for the subject new recall campaign and launch information.





RECALL CAMPAIGN LAUNCH NOTIFICATION

December 22, 2016

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|---|--|
| Campaign No. : | Occupant Classification System (OCS) SCN Coding |
| 2016120004 | |
| This is to notify you of the launch of a Recall Campaign to update the SCN coding on 47,797 MY16-17 GLE-Class/ GL-Class/GLS-Class SUVs (166), and GLE-Coupe (292) vehicles. Please review the recall information below. The recall will be launched on December 22, 2016 and all affected VINs will be flagged in VMI. | |
| Background | |
| Issue | Daimler AG ('DAG') the manufacturer of Mercedes-Benz passenger vehicles, has determined that on certain GLE/GL/GLS (166 platform) and GLE Coupe (292 platform) vehicles, the calibration of the front passenger seat Occupant Classification System (OCS) may not detect a very light occupant if the occupant is sitting on the edge of the seat and remains stationary for a long period of time. Consequently, there is a possibility that the occupant may be reclassified as a child seat and the passenger-side frontal airbag may be deactivated. |
| What We're Doing | MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer, will adapt the proper coding of the control unit on the affected vehicles. |
| Parts | No parts are needed - recoding the control unit is required |
| Vehicles Affected | |
| Vehicle Model Year | 2016-2017 |
| Vehicle Models | GLE-Class, GL & GLS-Class SUVs, GLE-Coupe |
| Vehicle Populations | |
| Total Recall Population | 47,797 |
| Total Vehicles in Dealer Inventory | 1123 (AOMs will forward the VIN list of vehicles in dealer inventory) |
| Given this notice, it is a violation of Federal law for a dealer to sell or lease any <u>new</u> Model Year 2016-2017 GLE-Class, GL-Class, GLS-Class, and GLE-Coupe Class covered by this notification in dealer inventory until the vehicle has been repaired. | |
| Dealers are advised to check <u>new</u> vehicle inventory for recall campaign applicability in VMI, and repair immediately. Once the repair is complete, the vehicle may be sold or leased. | |
| Dealer Notification (NCU) | |
| Documentation pertaining to this recall will be received by dealers in NetStar and Star TekInfo on the following date: | December 22, 2016 |
| Next Steps/Notes | |
| Owner notification letter timeline | Customer notification letters will be mailed in early January 2017. |
| AOMS/SOMS | AOMs - Please check the VIN list, you may have a dealer that has a vehicle affected by this recall in inventory. |
| While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES. Please contact Allen Ambulo (x2579) or me with any questions. | |



Mercedes-Benz

Campaign No. 2016120004, December 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 166, 292; Model Year 2016-2017**
Recode Occupant Classification System (OCS) Control Module

On certain ML/GL/GLE/GLS (166 platform) and GLE Coupe (292 platform) vehicles, the calibration of the front passenger seat Occupant Classification System (OCS) may not detect a very light occupant if the occupant is sitting on the edge of the seat and remains stationary for a long period of time. Consequently, there is a possibility that the occupant may be classified as a child seat and the passenger side frontal airbag may be deactivated. An authorized Mercedes-Benz dealer will recode the Occupant Classification System (OCS) control module.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.







Approximately 47,797 vehicles are involved.

Order No. T-RC-2016120004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

Note:

- Use following versions of XENTRY Diagnostics/XENTRY DAS: Use BD/DVD (09/2016) + add-on 6820 and 6849 or BD/DVD (12/2016) + add-on 6819 and 6848 or higher.
 - Follow the steps exactly as described in DAS/Xentry.
 - Connect battery charger (battery voltage  >12.5V).
 - Ensure all electrical consumers are switched-off.
 - In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
 - Refer to Star Diagnosis System (SDS) Best Practices Guide.
1. Perform SCN coding in Weight Sensing System (WSS) control module: Quick test view  Control unit  N110 Weight Sensing System (WSS)  Adaptations  Control unit update  SCN coding.
 2. Follow on-screen instructions.
 3. Disconnect XENTRY/DAS.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Perform SCN coding in Weight Sensing System (WSS) (02-9446)

| Damage Code | Operation Number | Labor Time (hrs.) |
|-------------|------------------|-------------------|
| 91 902 48 8 | 02-5058 | 0.1 |
| | 02-4762 | 0.1 |
| | 02-9446 | 0.1 |

Note

Operation Number labor times are subject to change