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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 2016 120006</b> <b>MY 2015 Model 166 (ML, GL) Replace Axle Carrier Bolts</b>	DATE: December 22, 2016

## IMPORTANT NEW RECALL INFORMATION

Please see the attached document for the subject new recall campaign.





# NEW RECALL CAMPAIGN NOTIFICATION

December 22, 2016

<b>Campaign No. :</b>	<h2>Axle Carrier Bolts</h2>
2016120006	
<p>This is to notify you of a new <b>Recall Campaign</b> to replace the axle carrier bolts on 48 MY15 ML-Class and GL-Class (166 platform) vehicles. Please review the recall information below. All affected VINs are flagged in VMI as "Pending". <b>We are working to launch the recall towards the end of January, 2017, when a special tool required to perform the repair becomes available. There is no action required until the next NCU is posted and the recall is launched.</b></p>	
<b>Background</b>	
Issue	Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that in certain ML (166 platform) and GL vehicles, the axle bolts on the front and/or rear axle carriers may not be correctly assembled, and potentially cause the mechanical limits of the remaining axle carrier bolts to be exceeded and cause a reduction in preload forces, potentially leading to a fracture of the axle carrier bolts. In rare cases, wheel tracking could be compromised, increasing the risk of a crash.
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the axle carrier bolts.
<b>Vehicles Affected</b>	
Vehicle Model Year	Model Year 2015
Vehicle Model	ML-Class and GL-Class (166 platform)
<b>Vehicle Populations</b>	
Total Recall Population	48
Total Vehicles in Dealer Inventory	0
Total Vehicles Retailed	48
<b>Dealer Notification (NCU)</b>	
Documentation pertaining to this recall will be received by dealers on the following date:	End of January 2017
<b>Next Steps/Notes</b>	
Customer notification letter timeline	Customer notification letters will be mailed in early February, 2017, approximately one week after the recall launch. <b>Customers may continue to drive their vehicles.</b>
AOMS/SOMS	This recall may initiate questions from customers. Please ensure your dealers have read and understand this notice.
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES. Please contact Allen Ambulo (x2579) or me with any questions.</p>	