

View Message

Sent on	01	10	2017	Expires on	04	07	2017
From	Campaign Administration						
Subject	Stop Sale/Safety Recall: 17 Ridgeline Rear Wire Harness/Sub-Frame Harness-UPDATE						

DATE: January 7, 2017

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2017 Ridgeline Rear Wire Harness/Rear Sub-Frame Harness-UPDATE

******* UPDATE ON CAMPAIGN, PARTS AVAILABLE FOR ALL REPAIRS *******

On, December 7, 2016, American Honda notified NHTSA of a **Stop Sale** and **Safety Recall** for certain model year 2017 Ridgeline vehicles with all-wheel-drive (AWD) due to a possibility of water intrusion into the rear electrical wiring harness. **Any new or used units** in dealer stock **must be repaired per service bulletin, 16-093, Safety Recall: Rear Wire Harness/Rear Sub-Frame Harness**. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected. American Honda expects to begin customer notification in late January 2017.

Note: Some vehicles affected by this recall may be in your new or used vehicle inventory. Failure to inspect and, if needed repair, a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. In addition, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

Campaign Information

Service bulletin 16-093 has been **revised** and is posted to the Service Information System (SIS) as of January 10, 2017 and includes inspection, parts, repair, tools, and warranty information related to this safety recall.

Inspection/Repair Information

Subject vehicles will be inspected for water intrusion, and based on the results of the inspection the repair may be performed for **Dry – A** or **Wet – B/C**.

Parts Information

Repair Procedure **A** – Parts are available for vehicle inspection and repairs. The subcord repair kits are available via controlled order where a valid VIN is required.

Repair Procedure **B/C** – Parts are available for vehicle inspection and repairs. Harnesses are available via controlled order where a valid VIN is required. Other parts are available via open ordering.

Customer Notification

American Honda expects to complete initial customer notification by end of January 2017.

As always, be sure to check VIN status inquiry to determine eligibility for this or any other campaign.