



Date: December 13, 2016

TECHNICAL SERVICE BULLETIN

Indian Motorcycle

Bulletin Number: I-16-03-A/B/C

Model Years: 2014-2017

☒ Safety Bulletin

☐ Service Bulletin

☐ Service Alert Fax

Distribution: ☐ Owner/Principal ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

VERSION: R02 (May 8, 2016)

IMPORTANT STOP SALE SAFETY NOTICE!

STOP SELLING ALL INDIAN MOTORCYCLES IMMEDIATELY UNTIL THE REPAIR PROCEDURE HAS BEEN COMPLETED ON ALL AFFECTED UNITS AT YOUR DEALERSHIP

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of these instructions.

SUBJECT:

2014-2017 Indian Motorcycles (111 ci) – Fuel Rail Inspection / Replacement

PURPOSE:

Indian Motorcycle has identified a concern on 2014-2017 (Chief Classic, Chief Darkhorse, Chief Vintage, Chieftain, Chieftain Darkhorse, Springfield, Roadmaster) models where the fuel rail can contact other components and cause a fuel leak.

Refer to “Unit Inquiry” on the dealer website to ensure each vehicle is within the specified VIN range for this Safety Bulletin. Refer to the repair procedure below for the proper steps to complete this bulletin.

Your service department **MUST** perform the following actions as directed by this Safety Bulletin:

1. Each member of your service department team must review this Safety Bulletin in its entirety.
2. Each member of your service department team must watch the training video prior to ordering **ANY** parts, completing **ANY** work, or submitting **ANY** warranty claim for this Safety Bulletin.

AFFECTED MODELS:

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2014	Chief Classic / Chief Vintage / Chieftain	Reference “Unit Inquiry” on the dealer website or the Service Bulletin list on the STOP site to lookup affected units.
2015	Chief Classic / Chief Vintage / Chieftain / Roadmaster	
2016	Chief Classic / Chief Darkhorse / Chief Vintage / Chieftain / Springfield / Roadmaster	
2017	Chief Classic / Chief Darkhorse / Chief Vintage / Chieftain / Chieftain Darkhorse / Roadmaster	

CUSTOMER NOTIFICATION

A customer notification letter will be sent to all registered owners of affected vehicles. In addition to the notification letter sent by Polaris, dealers are required to review sales records and contact consumers who have purchased a potentially affected vehicle. Make arrangements to perform the steps outlined in this Safety Bulletin immediately.

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WARRANTY CLAIM / PARTS INFORMATION:

File claim type **SB (Service Bulletin)**.

SERVICE BULLETIN #	I-16-03-AA Limiter Bracket <i>Installation</i> and Fuel Rail <i>Inspection</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	18 Minutes (0.3 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

SERVICE BULLETIN #	I-16-03-AB Limiter Bracket <i>Installation</i> and Fuel Rail <i>Installation</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	60 Minutes (1.0 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 2521800 (QTY.1) FUEL RAIL 1500198 (QTY.2) O-RING, INJECTOR, UPPER 5412891 (QTY.2) O-RING, INJECTOR, LOWER 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

SERVICE BULLETIN #	I-16-03-BA Coil Bracket <i>Installation</i> , Limiter Bracket <i>Installation</i> , and Fuel Rail <i>Inspection</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	24 Minutes (0.4 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 5258756 (QTY.1) BRACKET, COIL 7081496 (QTY.2) CLIP, ROUTING 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

SERVICE BULLETIN #	I-16-03-BB Coil Bracket <i>Installation</i> , Limiter Bracket <i>Installation</i> , and Fuel Rail <i>Installation</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	84 Minutes (1.4 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 5258756 (QTY.1) BRACKET, COIL 7081496 (QTY.2) CLIP, ROUTING 2521800 (QTY.1) FUEL RAIL 1500198 (QTY.2) O-RING, INJECTOR, UPPER 5412891 (QTY.2) O-RING, INJECTOR, LOWER 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

SERVICE BULLETIN #	I-16-03-CA Coil Bracket <i>Installation</i> , Horn <i>Installation</i> , Limiter Bracket <i>Installation</i> , and Fuel Rail <i>Inspection</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	30 Minutes (0.5 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 5258756 (QTY.1) BRACKET, COIL 7081496 (QTY.2) CLIP, ROUTING 4014695 (QTY.1) HORN 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

SERVICE BULLETIN #	I-16-03-CB Coil Bracket <i>Installation</i> , Horn <i>Installation</i> , Limiter Bracket <i>Installation</i> , and Fuel Rail <i>Installation</i>
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	90 Minutes (1.5 Hours)
PART NUMBER / DESCRIPTION	2207173 (QTY.1) KIT, BRACKET 5258756 (QTY.1) BRACKET, COIL 7081496 (QTY.2) CLIP, ROUTING 4014695 (QTY.1) HORN 2521800 (QTY.1) FUEL RAIL 1500198 (QTY.2) O-RING, INJECTOR, UPPER 5412891 (QTY.2) O-RING, INJECTOR, LOWER 7170107 (QTY.1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to Order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES*
PHOTO SUBMISSION REQUIRED	NO**

*Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

**Photo submission is NOT required for warranty claims. If fuel rail replacement is required, take a picture of the fuel rail and retain a copy for checkback audit.

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NOTE

Polaris requires dealers to maintain warranty records, including repair orders and supporting documentation for five years. All claims for additional labor, dealer transport/travel or part stock claims for I-16-03 are subject to audit and inspection. Infractions will result in chargebacks and fines in accordance with the Polaris Audit Policy.

SAFETY BULLETIN CONTACT LIST & SCHEDULING TOOL

A new scheduling tool is available for dealers to keep a record of customers contacted and scheduled for bulletin repairs. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service.

For more information log in to www.universityofpolaris.com

SPECIAL TOOLS

- **US and Canada Dealers:** The special tools outlined in this bulletin have been direct-shipped to dealers at no-cost starting the week of December 12, 2016.
- **International Dealers:** The special tools outlined in this bulletin must be ordered through normal Polaris service parts channels. File a Part Stock warranty claim for tool reimbursement.

NOTE: Special tools will become available in limited quantities the week of December 12, 2016. Please limit orders to one set of tools per dealership/distributorship.

WARRANTY COVERAGE PERIOD

Warranty coverage for Safety Bulletin I-16-03-A/B/C will begin December 13, 2016. This bulletin has no expiration date.

DISPOSAL INFORMATION

Dealers/Distributors: Under no circumstances shall the parts removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this bulletin) is taken out of circulation and disposed of properly.

SERVICE BULLETIN COMPLETION DECAL

A Service Bulletin Completion Decal must be completed for this bulletin repair. Remove the inside left cover and place the decal on inside of the cover. If you require more decals, order them through normal Polaris parts ordering channels.

Sincerely,



Doug Koch
Technical Service and Warranty Director