



ENTEGRA
COACH®

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January 2017

IMPORTANT SAFETY RECALL

NHTSA Recall Campaign # 16V-873

Dear Valued Entegra Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Cornerstone motor homes manufactured October 26, 2015 through November 18, 2016 and equipped with OnGuard radar.

The mounting orientation of the OnGuard radar system is 180 degrees opposite of the vendor's specifications. If the system is not installed properly, it may not function as designed, including potentially activating the system when there is no potential hazard present, increasing the risk of a crash.

The OnGuard system should be disabled until the recall remedy is performed. Please follow the instructions provided with this letter to disable the system until the Recall Repair is completed by a Spartan Service Center. **During the time between disabling the system and completion of the recall remedy, the cruise control will also be disabled.**

The Recall remedy is to change the system harness connector toward the street side instead of the curbside, as initially installed, and re-calibration of the system. **The recall remedy can only be performed by a Spartan Service Center with WABCO Toolbox software.** Please contact Spartan at 855-589-9836 to locate the nearest service center to you. The remedy will take approximately one hour and will be performed at no charge to you.

The following Class A Motor Home is affected by this recall and our records show it as still registered as part of your inventory: **Serial Number**

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Entegra.

Information regarding this recall is available under the Service and Parts Tab on Jayco Partners. If you have any questions, please contact Entegra Customer Service 800-517-9137 for assistance.

We certainly regret this inconvenience; however, we have taken this action in the interest of our customers' safety.

Sincerely,
Entegra Coach