



Mitsubishi Motors North America, Inc.  
**PARTS BULLETIN**

SUBJECT:  <b>LIFT GATE GAS SPRING CORROSION – SAFETY RECALL CAMPAIGN</b>	No: TS-XX-01-17
	Date: January 17, 2017
	Model: Certain 2011, 2012, 2016 Outlander Sport / RVR

**PURPOSE:**

This bulletin provides background detail for the lift gate gas springs (“struts”) issue on affected vehicles.

The supplier may have applied insufficient anti-corrosion treatment to the outer tube of the lift gate gas spring. The lift gate gas spring provides lifting assistance for the lift gate and operates utilizing high pressure gas. If insufficient anti-corrosion coating is applied to the outer tube of the gas spring, it is possible for the outer tube to corrode over time due to salt and water penetration. If this occurs, it is possible for the gas spring to rapidly lose pressure. If the gas spring rapidly loses pressure, the lift gate may fall down suddenly, causing injury.

Please reference SAFETY RECALL CAMPAIGN BULLETIN **SR-16-011** for repair instructions for this campaign. The recall campaign ID is **C1614Z**.

**AFFECTED VEHICLES:**

Certain 2011, 2012, 2016 Outlander Sport / RVR

**IMPORTANT**

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

**PARTS INFORMATION**

<b>PART NUMBER</b>	<b>DESCRIPTION</b>	<b>Quantity</b>
5802A712	TAILGATE STRUT KIT	1



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## **PARTS ORDERING AND ALLOCATION INFORMATION:**

Dealers can get up to (2) forced allocations depending on in stock vehicles. The first allocation of orders will be for in stock dealer inventory. Part shipments will be processed via the 'R' order type and began shipping on Friday, January 6, 2017. The second allocation of orders will be for expected initial repairs to sold vehicles. These part shipments will begin shipping with stock orders on January 20, 2017. If you receive inquiries from customers of affected vehicles prior to receipt of the second shipment, please keep our "customer first" philosophy in mind and appropriately allocate inventory. Parts are readily available and dealers may place additional orders via the MDL as necessary.

Contact your local Zone Representative, District Parts and Service Manager, or Facing PDC for questions or comments.

