



**Mitsubishi Motors North America, Inc.**

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**Date: December 15, 2016**

**To: All US and PR Mitsubishi Dealer Principals  
All US and PR Mitsubishi Dealership Service Managers  
All US and PR Mitsubishi Dealership Parts Managers**

**Subject: Upcoming Safety Recall Affecting Certain 2011, 2012, 2016 Outlander Sport Vehicles**

On November 23, 2016, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2011, 2012, and 2016 Outlander Sport vehicles built from August 26, 2010 to July 8, 2016. The supplier may have applied insufficient anti-corrosion treatment to the outer tube of the lift gate gas spring. The lift gate gas spring provides lifting assistance for the lift gate and operates utilizing high pressure gas. If insufficient anti-corrosion coating is applied to the outer tube of the gas spring, it is possible for the outer tube to corrode over time due to salt and water penetration. If this occurs, it is possible for the gas spring to rapidly lose pressure. If the gas spring rapidly loses pressure, the lift gate may fall down suddenly, causing injury.

You will receive a formal/official dealer notification from MMNA regarding the above safety recall soon. You are receiving this advance, informal letter because NHTSA will announce the recall on their website soon, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.