

December 13, 2016

Attention: All Kia Parts & Service Managers

In accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, Kia Motors America, Inc. has decided that certain 2016-2017 MY Sorento and 2017 MY Sportage vehicles equipped with an accessory trailer hitch may fail to conform to the requirements of Federal Motor Vehicle Safety Standard ("FMVSS") No. 108, "Lamps, Reflective Devices, and Assoc. Equipment." The trailer hitch was supplied by Mobis Parts America and distributed/installed by Kia Motors America or its authorized Kia dealers. The tow hitch module may malfunction resulting in continuous illumination of the trailer's brake and/or turn signal bulb(s) when the wiring harness is connected to the trailer. If this condition occurs, the driver's intent to stop, turn or change lanes may not be visible to other drivers, thereby increasing the risk of a crash. Kia will replace the trailer hitch wiring harness at no cost to the customer.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information <u>will be released in early January 2017</u>, <u>and you will receive a message through WEBDCS when the remedy parts become available</u>, The TSB will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com at that time.

SPECIAL INSTRUCTIONS – Included in this dealer notification package is information for your dealership that contains the four recalled part numbers listed below that are involved in the campaign, the quantity of these parts that have been shipped to the dealer, the quantity returned to MPA, and the quantity remaining at the dealership. We are requesting you to advise us by return email of the quantity of each recalled part that was installed as a Dealer Installed Option and/or sold Over-the-Counter, and the VIN numbers of the vehicles that each recalled part was installed on or sold for. For your convenience, we have attached an Excel document for you to list the VINs, along with the email address to send the Excel form to. Please return the Excel document with the VINs requested above to SC142DealerResponses@Kiausa.com no later than January 6, 2017.

RECALLED PART NUMBERS

C6061 ADUS8 (Tow Hitch Harness) – Sorento

C6061 ADUS9 (Tow Hitch Harness) - Sorento

D9061 ADU00 (Tow Hitch Harness Kit) - Sportage

D9061 ADU01 (Tow Hitch Harness Kit) - Sportage

Also enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of retailed Kia Sorento and Sportage vehicle owners affected by this recall can be accessed on WEBDCS once the TSB is released in early January, 2017. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select SC142 to generate the list.

The owner notification will be mailed on January 18, 2017.

PARTS INFORMATION: There will not be an auto-ship of parts for this campaign.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2016-2017 MY Sorento and 2017 MY Sportage vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary non-compliance campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest Quality Analysis Manager

Enclosures