

Product Quality and Service Support, Quality Compliance
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Toyota Motor Sales, USA, Inc.
19001 South Western Avenue
Torrance, CA 90501
(310) 468-4000

To: All Toyota Dealers
From: Product Support Division

****UPDATED Dealer Letter and FAQ Available on TIS****

**Safety Recall G04 (Interim G14) – Remedy Notice
Certain 2011 – 2016 Model Year Sienna Vehicles
Power Sliding Door**

- A sample of the owner notification letter has been included in the Dealer Letter.
- Q&A 4d have been added to the FAQ.
- Q&A 4e have been added to the FAQ.

Refer to the UPDATED Dealer Letter and FAQ on TIS for additional information.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.