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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2016 110006 MY 2016-2017 Model 217 (S-Class Coupe/Cabriolet) Seatbelt Extender	DATE: December 8, 2016

IMPORTANT RECALL LAUNCH INFORMATION

Please see the attached document for the subject new recall campaign.





RECALL CAMPAIGN LAUNCH NOTIFICATION

December 8, 2016

Campaign No. :	<h2>Seatbelt Extender</h2>
2016110006	
<p>This is to notify you of the launch of a Recall Campaign update the seatbelt extender control unit on 672 MY16-17 S-Class coupe/convertible (217) vehicles. Please review the recall information below. The recall will be launched on December 8, 2016 and all affected VINs will be flagged in VMI.</p>	
Background	
Issue	This Recall Campaign has been initiated because Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles has determined on certain MY16-17 S-Class Coupe and Cabriolet vehicles, software programming may prevent the seatbelt extenders from retracting as intended, leaving them in the extended position. During a crash with pyrotechnic pretensioner activation, the extended belt extender may break, and the resulting broken edges may pose an injury risk. In addition, the extended belt may not secure occupants as designed and result in increased occupant loads in the event of a crash.
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer, will adapt the proper coding of the control unit on the affected vehicles
Parts	No parts are required - recoding the control unit is required
Vehicles Affected	
Vehicle Model Year	2016-2017
Vehicle Model	S-Class Coupe/Convertibles
Vehicle Populations	
Total Recall Population	672
Total Vehicles in Dealer Inventory	61 (AOMs will forward the VIN list of vehicles in dealer inventory)
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any <u>new</u> Model Year 2016-2017 S-Class covered by this notification in dealer inventory until the vehicle has been repaired.</p> <p>Dealers are advised to check <u>new</u> vehicle inventory for recall campaign applicability in VMI, and repair immediately. Once the repair is complete, the vehicle may be sold or leased.</p>	
Dealer Notification (NCU)	
Documentation pertaining to this recall will be received by dealers in NetStar and Star TekInfo on the following date:	December 8, 2016
Next Steps/Notes	
Owner notification letter timeline	Customer notification letters will be mailed on Friday, December 16, 2016.
AOMS/SOMS	AOMs - If your name is copied on this email, you may have a dealer that has a vehicle affected by this recall in inventory.
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES. Please contact Allen Ambulo (x2579) or me with any questions.</p>	



Mercedes-Benz

Campaign No. 2016110006, December 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 217, Model Years 2016 and 2017
Recode Rear Control Module**

This Recall Campaign has been initiated because Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles has determined on certain MY16-17 S-Class Coupe and Cabriolet vehicles, software programming may prevent the seatbelt extenders from retracting as intended, leaving them in the extended position. During a crash with pyrotechnic pretensioner activation, the extended belt extender may break, and the resulting broken edges may pose an injury risk. In addition, the extended belt may not secure occupants as designed and result in increased occupant loads in the event of a crash. An authorized Mercedes-Benz dealer will recode the rear control module.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 682 vehicles are involved.

Order No. P-RC-2016110006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

Note:

- Use DAS/Xentry 09-10/16 with all associated patches or higher.
 - Follow the steps exactly as described in DAS/Xentry.
 - Connect battery charger (battery voltage  >12.5V).
 - Ensure all electrical consumers are switched-off.
 - In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
 - Refer to Star Diagnosis System (SDS) Best Practices Guide.
1. Perform SCN coding in rear control module: Control units view ➡ Body ➡ Soft top control / Rear control unit (N22/6 SG-FOND) ➡ Adaptations ➡ Control unit update ➡ Update of SCN coding.
 2. Follow on-screen instructions.

Note

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Perform SCN coding in rear control module (02-9446).

Damage Code	Operation Number	Labor Time (hrs.)
54 989 37 8	02-5058	0.1
	02-4762	0.1
	02-9446	0.1

Note

Operation Number labor times are subject to change