



**Highland**  
RIDGE RV

3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

## **IMPORTANT SAFETY RECALL**

**NHTSA RECALL CAMPAIGN # 16V818**

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**Name**  
**Address**  
**City st zip**

Dear Valued Highland Ridge Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2016 Highlander 31RGR and 275BG Travel Trailers equipped with aluminum, collapsible/retractable ladder. The mounting plate welded to each hinge of the ladder (6) could separate and allow the ladder to come loose from the trailer, creating a safety risk to an occupant of the ladder.

The recall remedy is to reinforce each hinge (6) with a bracket, bolts and lock washers.

Our records show the following unit is affected by this recall and is currently part of your inventory and requires the Recall repair ***prior to being sold***:

*Serial Number Listing*

### **Dealer Campaign Responsibility**

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.**

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of the safety and continued satisfaction with the Highland Ridge recreational vehicle.

Sincerely,  
Highland Ridge RV