

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4239
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 2, 2016

Subject: 16096 - Safety Recall
Front Brake Caliper Leak

Models: 2017 Cadillac XT5
2017 GMC Acadia

To: All General Motors Dealers

General Motors is releasing Safety Recall 16096 today. The total number of U.S. vehicles involved is approximately 1,844. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in late November.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated November 4, 2016. A list of involved vehicles in dealer new inventory is attached to this message.

Note:

Please be advised that due to an issue in the Global Warranty Management system, please hold all warranty transactions for this bulletin until further information is provided. This issue may also affect viewing this field action in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS