



Jason Guidi

Manager - Warranty, Regulatory & Compliance

October 27, 2016
Subject: Recall R89708
TO: All U.S. and Canadian Volvo Retailers

VEHICLES in RETAILER INVENTORY

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicle inventory for recall eligibility and repair immediately. Once the repair is complete, the vehicle may be delivered.

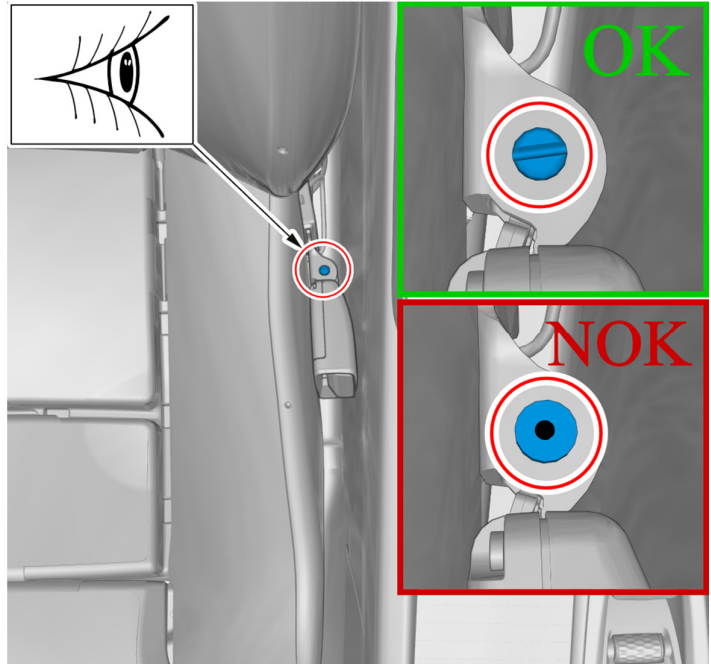
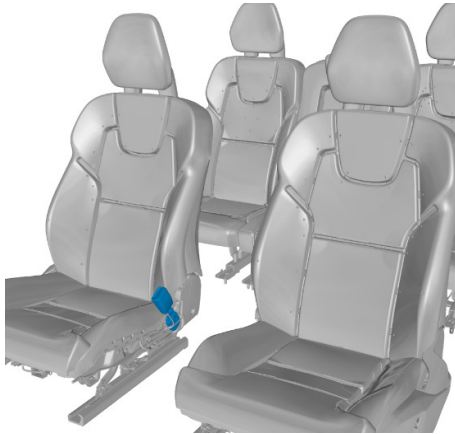
Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group has decided to launch Recall R89708 on certain model year 2016 - 2017 XC90, S90, XC60, V60CC, V60, S60, S60CC and S60 Inscription vehicles.

The affected vehicles may have not had the front passenger seatbelt buckle stud punched correctly. This may result in a separation between the buckle and the seat belt bracket. If this were to occur, it could increase the risk of injury to a front passenger seat occupant in a vehicle crash.

Front Passenger Seat Belt Buckle Identification Information on page 2.



Authorized Volvo retailers will inspect the front passenger seatbelt buckle stud by pushing/rotating the passenger seatbelt buckle forward, and checking if the seatbelt buckle stud is punched according to the illustrations to the right.



If the inspection procedure indicates an incorrectly manufactured seatbelt buckle, Volvo retailers will replace the seatbelt buckle.

A total of 74,027 U.S. and 5,084 Canadian vehicles are eligible for this recall.

- All cars not yet delivered to end customers must be corrected prior to delivery.
- There have been no reports of incidents related to this issue.

OWNER NOTIFICATION

Owner notification letters will be mailed in December. Owners of eligible retailed vehicles that are requesting this recall to be performed should be accommodated.

PORT VEHICLES

No vehicles will be released from the ports without having this recall repair completed. Vehicles completed at ports will have a green dot on the inside of the fuel filler door identifying the completion of this recall. Please see the image below.



PARTS INFORMATION / PARTS RETURN

Parts information will be added in an update shortly.

CLAIM SUBMISSION

Please refer to the claim submission information in the attached Quality Bulletin.

NOTE: Please submit claims beginning on Monday 10/31/16.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner.

As the safety of our customers is our utmost priority, we are taking full responsibility to ensure the highest quality and safety standards for our cars.

If you have questions about this recall or any other field service action, please contact me or any member of the Product Safety and Compliance office.

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

A handwritten signature in black ink that reads "Jason Guidi".

Jason Guidi
Manager – Warranty, Regulatory & Compliance
201-768-7300
jason.guidi@volvocars.com