



STOP SALE AND DELIVERY – SAFETY RECALL

Date: November 1, 2016

Subject: Stop Sale and Delivery for upcoming Safety Recall

Affected Models: 2014-2016MY N-Series with Gasoline Engines

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the delivery of 2014-2016 Isuzu NPR Gas & NPR Gas HD vehicles in new or used inventory. Isuzu Motors Limited has determined that a Safety Related defect exists in these vehicles and has notified the National Highway Traffic Safety Administration of the recall. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

The accelerator pedal assembly in the subject vehicles contains a steel stopper plate intended to stop the depression of the pedal when the plate contacts the bolt that is fixed to a bracket on the floor panel. As the result of unintended lateral play, the stopper plate can be forced under the outer ridge of the stopper bolt. The accelerator pedal can then remain in the open position. A driver can depress the brake pedal and stop the vehicle, but the open throttle may increase the risk of a crash. The pedal design is applicable only to Isuzu NPR Gas & NPR Gas HD vehicles.

To correct this condition, the stopper bolt will be removed and replaced with a flanged plate (Stopper Bracket Assembly) that will be bolted to the floor bracket.

WHAT WE WILL DO

We are working with the supplier to obtain the required parts as quickly as possible. When sufficient quantities of the remedy parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Isuzu Commercial Truck of America, Inc.
Customer Relations Department

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