

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4233
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 1, 2016

Subject: Stop Delivery Order for Upcoming Safety Recall 16107

Models: 2016 Chevrolet Low Cab Forward 3500/4500 Medium Duty
Trucks Equipped with 6.0L V-8 Gasoline Engine

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2016 model year Chevrolet Low Cab Forward 3500/4500 medium duty trucks equipped with a 6.0L V-8 gasoline engine in new or used vehicle inventory. Isuzu Motors Limited has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles. These vehicles are manufactured by Isuzu as part of a joint venture with General Motors. The GM recall number is 16107.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

The accelerator pedal assembly in the subject vehicles contains a steel stopper plate intended to stop the depression of the pedal when the plate contacts the bolt that is fixed to a bracket on the floor panel. As the result of unintended lateral play, the stopper plate can be forced under the outer ridge of the stopper bolt. The accelerator pedal can then remain in the open position. A driver can depress the brake pedal and stop the vehicle, but the open throttle may increase the risk of a crash. The pedal design is applicable only to Chevrolet Low Cab Forward 3500/4500 vehicles with a gasoline engine.

To correct this condition, the stopper bolt will be removed and replaced with a flanged plate (Stopper Bracket Assembly) that will be bolted to the floor bracket.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory), must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on November 1, 2016. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved

vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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