



**NOTIFICATION OF SAFETY RECALL JO77:
FUEL HOSE CHAFING**

SERVICE BULLETIN

01-NOV-16 | NO.: 7-114USA | SEC.: RECALL | MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2013-2015 model year Jaguar XF vehicles imported into the United States market. Information relating to the Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range where the installation of the fuel delivery line assembly does not meet the intended fuel delivery line clearances as stated in Jaguar Land Rover’s design rule standard. This has resulted in insufficient clearance between the underfloor fuel delivery lines and vehicle under shield and body leading to a chafe condition.

AFFECTED VEHICLE RANGE

A total of 5,081 vehicles are affected in the USA and Puerto Rico.

XF (X250; GTDi 2.0L Petrol only)

Model Year: 2013-2015

VIN: SAJWA0ES1DPS92130- SAJWA0FS7FPU88784

EFFECT ON VEHICLE OPERATION

The customer may detect a fuel smell inside the vehicle and when the vehicle is parked the customer may notice a pooling of fuel underneath the vehicle, which in the presence of an ignition source could lead to a fire.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Jaguar retailer who will inspect the condition of the fuel delivery lines. On certain vehicles, the presence of an anti-abrasion sleeve will be checked. Where a sleeve is not present the dealer will replace the fuel delivery line assembly for one that includes an anti-abrasion sleeve and install two additional clips to ensure the correct clearance is achieved. If no chafing damage is noted on fuel lines with the anti-abrasive sleeve, the dealer will install two additional clips to ensure correct fuel delivery line clearances are maintained. If damage is noted, the dealer will install a new fuel delivery line assembly and add two additional clips to ensure the correct clearance is achieved.

There will be no charge to owners for this repair. Customers who have paid for a repair of this defect will be subject to Jaguar Land Rover's reimbursement plan, dependant on certain terms and conditions.

OWNER NOTIFICATION

Owner notification is expected to occur in two stages. Initial notification will occur on or before 19 December 2016. A second notification is expected to occur late-January 2017 when the necessary parts and repair instructions are available.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**JO77**) prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

A Technical Bulletin, currently expected by late-January 2017, will be published once repair instructions are finalised and all required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.