



Mitsubishi Motors North America, Inc. PARTS BULLETIN

SUBJECT:

WIPER LINK – SAFETY RECALL CAMPAIGN

No: WL-OU-01-17

Date: July 27, 2017

Model: 2007–2013 Outlander

PURPOSE:

This bulletin provides parts information for the windshield wiper link safety recall campaign.

In the event that water drops down through the back side of the front deck garnish (the body piece between the hood and windshield), the front wiper link ball joint may experience excessive moisture and corrode. If this occurs, the resin case of the ball joint will wear prematurely due to the ball joint corrosion and the wiper link may ultimately separate causing the windshield wipers to stop operating. If wiper link separation occurs, the windshield wipers will become inoperative which could reduce driver visibility under certain conditions and increase the risk of a vehicle crash.

Please refer to SAFETY RECALL CAMPAIGN BULLETIN **SR-16-009** for repair instructions. The recall campaign operation ID number is **C1613R**.

*Note: Recall **C1613R** (wiper link) is meant to be performed at the same time as **C1613S** (wiper motor). Thus, the labor time is significantly reduced for this campaign. If the **C1613S** (wiper motor) is not performed at the same time as **C1613R** (wiper link), a dealer will not be able to claim adequate labor for performing **C1613R** (wiper link) in the future.*

AFFECTED VEHICLES:

2007–2013 Outlander

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

PARTS INFORMATION

PART NUMBER	DESCRIPTION	Quantity
8251A100	WIPER LINK ROD	1



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PARTS ORDERING AND ALLOCATION INFORMATION:

Parts are limited and MMNA has sent notification letters to approximately 100,000 owners of affected vehicles. The letters state they should contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall and the related wiper motor recall performed.

Some dealers have been force allocated wiper link rod stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments were processed via the 'R' order type and started shipping along with your scheduled stock order beginning 07/27/2017. Dealers may place additional orders via the MDL.

Contact your local Zone Representative, District Parts and Service Manager, or Facing PDC for questions or comments.

