

SERVICE BULLETIN

NOTIFICATION OF SAFETY RECALL J076 [NHTSA # 16V-789]: REAR LOWER CONTROL ARM TO REAR KNUCKLE JOINT FIXING

01-NOV-16 NO.: 7-113USA SEC.: RECALL MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2017 model year Jaguar F-TYPE vehicles imported into the United States market. Information relating to the Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range where the fixing used on the F-TYPE SVR specification rear lower control arm knuckle assembly is a plastically deformable bolt which may only receive one torque and angle application. A concern has been identified where the rear lower control arm to rear knuckle joint fixing may have had multiple torque and angle applications during vehicle assembly. Where the tool which controls the applied torque and angle indicates a failure to achieve either correct torque or angle post torque achievement, the fixing should be removed and a new fixing used. Through manufacturing records, Jaguar Land Rover has identified a small number of vehicles where the first time torque or angle of the fixing was not achieved and the operator applied further torque applications to the original fixing and the fixing was not replaced. In this condition, the fixing can sufficiently yield and remove the anti-corrosion coating in the thread roots exposing bare metal to the environment. This can result in a premature fatigue failure of the fixing and a possible separation of the joint.

AFFECTED VEHICLE RANGE

A total of 23 vehicles are affected in the USA and Puerto Rico.

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 31 October 2016).

EFFECT ON VEHICLE OPERATION

Where joint failure is imminent, drivers may report a knocking noise from the rear of the vehicle. Where the fixing has failed, and joint separation occurred, vehicle stability and control will be compromised. The driver and driver assistance systems may not be able to control the vehicle, leading to an increased risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Jaguar retailer who will identify the affected joint in order to remove and replace the rear lower control arm to rear knuckle joint fixing.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 19 December 2016.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**J076**) prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

A Technical Bulletin, currently expected by mid-November 2016, will be published once repair instructions are finalised and all required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.

SAFETY RECALL J076: AFFECTED VIN LIST

VIN	RETAILER CODE AND NAME	CURRENT VEHICLE STATUS DESCRIPTION
K41607	0349 Byers Imports	Vehicle in Dealer Stock
K40127	0617 Jaguar Minneapolis	Vehicle - New Retail
K34154	1695 Pre-Production - Baltimore	Receipted at US Port
K37245	1695 Pre-Production - Baltimore	Vehicle in Zone Stock
K37260	1695 Pre-Production - Baltimore	Vehicle in Zone Stock
K39113	1695 Pre-Production - Baltimore	Vehicle in Zone Stock
K41603	5321 Jaguar Columbia	Vehicle in Dealer Stock
K41951	5329 Jaguar San Jose	Vehicle - New Retail
K39500	5387 Jaguar Orlando	Vehicle - New Retail
K41579	5392 Jaguar El Paso	Vehicle in Dealer Stock
K40117	5396 Jaguar Cincinnati	Vehicle - New Retail
K40122	5490 Jaguar Tysons Corner	Vehicle - New Retail
K39620	5563 Jaguar Southwest Houston	Vehicle - New Retail
K40513	5577 Jaguar Santa Barbara	Vehicle in Dealer Stock
K41541	5586 Jaguar West Columbia	Vehicle in Dealer Stock
K40573	5668 Jaguar Thousand Oaks	Vehicle in Dealer Stock
K41637	5692 Jaguar Wichita	Vehicle in Dealer Stock
K41005	5703 Galpin Jaguar	Vehicle in Dealer Stock
K39496	5709 Ray Catena Jaguar of Edison	Vehicle - New Retail
K40518	5727 Crest Jaguar of Woodbridge	Vehicle in Dealer Stock
K39962	5768 Jaguar of Tampa	Vehicle in Dealer Stock
K41531	5773 Jaguar Shreveport	Vehicle in Dealer Stock
K41585	5796 Jaguar Des Moines	Vehicle - New Retail