

January 30, 2018

Attention: Mazda General Managers, Parts and Service Managers

## Subject: Safety Recall 0416J - 2010-2011 Tribute V6 Fuel Delivery Module Leak

On October 26, 2016, Mazda Motor Corporation decided to conduct a Voluntary Safety Recall Campaign to address a concern with 2010-2011 Tribute vehicles equipped with V6 engine.

## Concern Outline:

The Fuel Delivery Module (FDM) may develop a crack in the vertical portion of the fuel supply port that could result in a fuel leak.

## Affected Vehicles:

Model	VIN Range	Build Date Range
2010-2011 Tribute Equipped with V6 engine	4F2CY*GG* AK M00002 - M09942 4F2CY*GG* BK M00001 - M07568	

## **Customer Notification:**

Mazda will notify approximately 905 customers on January 31, 2018 to bring their vehicle to the nearest Mazda dealership for repairs as parts are now available for this recall.

**Important Safety Notice:** The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

- 1. Parts and Warranty Information, Repair Procedure, Owner Letter, will post on MGSS (Mazda Global Service Support) website via MXConnect by January 30, 2018.
- 2. Parts and Warranty information is also available on eMDCS.
- 3. For technical assistance, contact the Technical Assistance Hotline (888) 832-8477,

Option 3.

- 4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
- 5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
- 6. We recommend using the **Recall Customer Identification Report #JS30R192-2** available in Web Reports to encourage customers who received the recall notice to come in for the recall. Dealers may use such customer information for the sole purpose of conducting and performing this recall, and for no other purpose. Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines. The information in the report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of customer records and prevent the release of information to other parties.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause your dealership and your customers.

Your understanding and support are greatly appreciated.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Mazda Technical Services

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