



REV Recreation Group  
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## **IMPORTANT RECALL INFORMATION #161018REV**

November 2016

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,  
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #161018REV  
2015-2016 Holiday Rambler Vacationer  
Installing Additional Front Truss Support**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2015-2016 Holiday Rambler brand Vacationer Class A motor homes. We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners of record is attached for your information.

### ***WHAT IS THE PROBLEM?***

On motor homes affected by this recall, the front truss may have inadequate support at its attachment points, which could cause it to sag. If wire harnesses or hydraulic lines are routed between the truss and its supporting framework, they could become pinched or crushed.

A damaged wire harness can result in an electrical short, which can result in intermittent operation of electrical systems, vehicle "shut down" and/or lead to a fire, and may result in loss of vehicle control, injury or death. A damaged hydraulic line may cause a hydraulic fluid leak, which may result in fire or personal injury.

### ***WHAT SHOULD YOU DO?***

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached ***Recall Service Bulletin #161018REV*** prior to beginning repairs.

Dealer Notification Letter  
Recall Campaign 161018REV  
NHTSA Recall No. 16V784  
Transport Canada No. 2016-577

Once repairs have been completed according to **Recall Service Bulletin #161018REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

**REV RECREATION GROUP, INC.**

Attachments: Recall #161018REV Customer Letter  
Recall #161018REV Service Bulletin