

IMPORTANT SAFETY RECALL NOTICE

This notice applies to the attached list of street sweepers.

October 24, 2016

Ref: Safety Recall - Johnston VT651 and VT801 sweepers (NHTSA Recall No. 16V757)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Johnston North America has decided that a defect which relates to motor vehicle safety exists in certain Johnston sweepers: specifically, Johnston VT651 and VT801 Series sweepers.

Our records show that we have supplied the attached list of street sweepers to you as our appointed dealer. If the attached list is not correct per your records then please contact Lonnitta Reid by email at info@johnstonnorthamerica.com or by fax at 1-704-658-1377. You may also contact Teresa Turner by phone at 1-704-658-1333 extension 102.

Reason for Recall

Some machines in this Series have developed cracks in the base of the hopper next to the rear tipping brackets. This defect can in certain circumstances cause the hopper to detach from the chassis. There has been one incident where a crack led to a failure of the tipping bracket resulting in a hopper detaching from its subframe. Investigations to date suggest that overloading the sweeper significantly increases the risk. Accordingly, particular care should be taken to comply with weight regulations by avoiding overloading the sweeper.

If the hopper detaches from the subframe, the machine operator and/or persons near the machine could suffer serious injury or death.

Please be reminded that it is a violation of Federal law to sell or lease the vehicles covered by this notification until the recall remedy has been performed on those vehicles.

Remedy

On November 1, 2016, we anticipate that owners will be notified by mail about the recall. After they are notified, you will need to contact the vehicle owners to arrange a date on which to inspect the vehicles affected by this recall and make the modifications required. Please contact the vehicle owners promptly to ensure that repairs can be carried out as soon as possible. There is no cost to owners for the repairs.

To repair the defect, you will need to carry out an inspection of all potentially affected machines that we have delivered since 2013. During the inspection, you will also modify the vehicle by fitting a reaction beam to the tipping bracket assembly. The new reaction beam reinforces the tipping bracket assembly and in the event of any cracking will prevent the hopper detaching from its subframe. We have enclosed a technical bulletin, **TB1706**, further detailing this process.



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We will need you to carry out this work within 4 weeks of receiving the parts, which we expect to be available by November 1, 2016. We estimate that it will take 1 hour to inspect the unit and install the modification.

Each machine is subject to a second measure of reinforcement, and this will be determined once initial inspection is complete and evaluated. This second measure is not safety critical. The details regarding the second measure will be provided as they become available.

Contact Information

If you have any questions or concerns throughout this process, please contact Lonnitta Reid at 1-704-658-1333 extension 100, or Teresa Turner at 1-704-658-1333 extension 102.

Reimbursement

Reimbursement will be made via the normal dealer warranty process including mileage reimbursement.

Safety is our highest priority. We intend to complete this recall in a manner that causes the minimum disruption to your business. Your expected assistance with the recall is appreciated.

Yours sincerely,

Todd Parsons
President