



ZOOM-ZOOM

TO: All Mazda Dealership General Managers, Service and Parts Managers

DATE: November 2016

SUBJECT: 2017 Mazda6 equipped with optional accessory fog lamps

Turn Signal Compliance Concern – Recall Campaign 0316J

Mazda Motor Corporation has decided that certain 2017 Mazda6 vehicles equipped with optional accessory fog lamps, and produced from June 28, 2016 through September 13, 2016, fail to conform to Federal Motor Vehicle Safety Standard No. 108; Lamps, Reflective Devices, and Associated Equipment.

Certain 2017 Mazda6 vehicles do not comply with the requirement specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 108 Section 9.1.1; Lamps, Reflective Devices, and Associated Equipment. FMVSS 108 S9.1.1 requires that the turn signal operating unit installed on passenger cars must be self-canceling by steering wheel rotation and capable of cancelation by a manually operated control.

On the subject vehicles, self-cancellation by steering wheel rotation may be inoperative due to the light & turn switch having incorrect specification installed in them. The vehicles with such condition do not satisfy the requirement of FMVSS No. 108. The turn signal function can be canceled by manual operation.

The purpose of this recall is to replace the light & turn switch with a new one having correct specification. Please refer the Repair Procedure document on MS3.

Owners of affected vehicles will be notified of this recall by first class mail beginning December 15th, 2016.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

Mazda North American Operations

7755 Irvine Center Drive
Irvine, CA 92618
T (949) 727-1990

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To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and warranty information and repair procedures are available on eMDCS and MS3 (Mazda Service Support System) websites via MXConnect.
2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "A. Ikemoto". The signature is fluid and cursive, with a horizontal line underneath the name.

Akira Ikemoto

Director, Technical Services Division
Mazda North American Operations

CONDITION OF CONCERN

Certain 2017 Mazda6 vehicles do not comply with the requirement specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 108 Section 9.1.1; Lamps, Reflective Devices, and Associated Equipment. FMVSS 108 S9.1.1 requires that the turn signal operating unit installed on passenger cars must be self-canceling by steering wheel rotation and capable of cancelation by a manually operated control.

On the subject vehicles, self-cancellation by steering wheel rotation may be inoperative due to the light & turn switch having incorrect specification installed in them. The vehicles with such condition do not satisfy the requirement of FMVSS No. 108. The turn signal function can be canceled by manual operation.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2017 Mazda6	JM1 GL**** H1 100162 - 110959	From June 28, 2016 through September 13, 2016

The asterisk symbol “*” can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail no later than December 15th, 2016.

PARTS INFORMATION

Description	Part number	Quantity	Note
Light & Turn Switch	BALM-66-122	1	w/o auto headlights
	BALN-66-122	1	w/ auto headlights
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

	Replacement of Light & Turn Switch	
	Mazda6 w/o auto headlights	Mazda6 w/ auto headlights
Warranty Type	R	R
Process Number	AG024A	AG024B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	BALM-66-122	BALN-66-122
Quantity	1	1
Labor Operation Number	XXMA4ARX	XXMA4BRX
Labor Hours	0.2 hrs.	0.2 hrs.

RENTAL CAR INFORMATION

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-03-16JR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.

2017 MAZDA6 - TURN SIGNAL SWITCH DOES NOT CANCEL

A. VEHICLE INSPECTION PROCEDURE

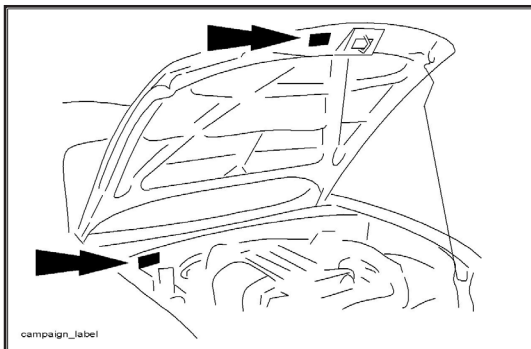
1. Verify that the vehicle is within the following range:

Model	VIN Range	Build Date Range
2017 Mazda6	JM1 GL**** H1 100162 - 110959	From June 28, 2016 through September 13, 2016

- If the vehicle is within the above range, proceed to step 2.
- If the vehicle is not within the above range, return the vehicle to the customer or inventory.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for a Campaign Labels Recall 0316J attached to the vehicle’s hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

NOTE: Verify Recall number as the vehicle may have multiple Recalls.

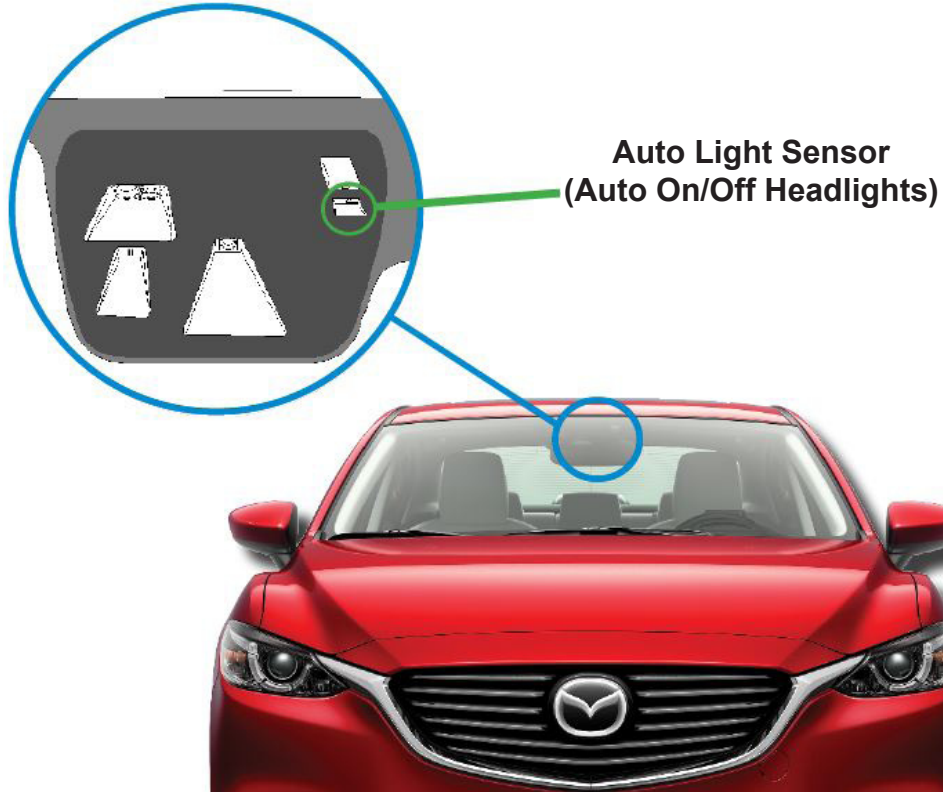


eMDCS System - Warranty Vehicle Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
0316J OPEN	Present	Contact the Warranty Hotline at (877) 727-6626 option 3 to update vehicle history.
	Not Present	Proceed to “B. REPAIR PROCEDURE”.
0316J CLOSED	Present	Return vehicle to inventory or customer.
	Not Present	Proceed to “C. CAMPAIGN LABEL INSTALLATION”.
0316J is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

B. REPAIR PROCEDURE

1. Is the vehicle equipped with an Auto Light Sensor?



- a) Yes - Replace the turn signal switch with part number BALN-66-122.
- b) No - Replace the turn signal switch with part number BALM-66-122.

Note: Do not use the VIN to look up part number in the GEPC.

2. Verify turn signal cancel is operating properly.
3. Proceed to C. CAMPAIGN LABEL INSTALLATION.

C. CAMPAIGN LABEL INSTALLATION

1. Fill out a blue “Campaign Label” (9999-95-065A-06) with Campaign No: “0316J”, your dealer code, today’s date.

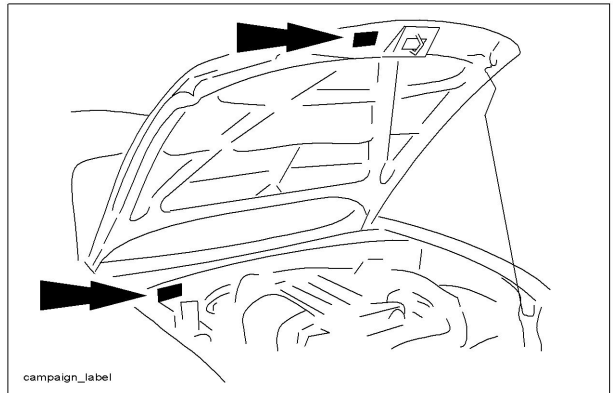
CAMPAIGN LABEL

CAMPAIGN NO: _____
DEALER CODE: _____
DATE: // //

P/N 9999-95-065A-06

1326b

2. Affix the Campaign Label to the hood or bulkhead as shown:



3. Return the vehicle to the customer.



ZOOM-ZOOM

IMPORTANT SAFETY RECALL

**2017 Mazda6 equipped with optional accessory fog lamps
Turn Signal Compliance Concern – Recall Campaign 0316J
NHTSA Campaign No. 16V-753**

December 2016

This notice applies to your vehicle: VIN _____

Dear Mazda Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that certain 2017 Mazda6 vehicles equipped with optional accessory fog lamps, and produced from June 28, 2016 through September 13, 2016, fail to conform to Federal Motor Vehicle Safety Standard No. 108; Lamps, Reflective Devices, and Associated Equipment.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

Certain 2017 Mazda6 vehicles do not comply with the requirement specified in Federal Motor Vehicle Safety Standard (FMVSS) No.108 Section 9.1.1; Lamps, Reflective Devices, and Associated Equipment. FMVSS 108 S9.1.1 requires that the turn signal operating unit installed on passenger cars must be self-canceling by steering wheel rotation and capable of cancelation by a manually operated control.

On certain MY 2017 Mazda6 vehicles, self-cancellation by steering wheel rotation may be inoperative, however, the turn signal can be canceled by manual operation.

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What will Mazda do?

Your Mazda dealer will replace the light & turn switch with a new one having correct specification. The repair will be performed at no cost to you.

It will take approximately 30 minutes to complete the switch replacement. However, it may take longer at your Mazda dealership. If needed, Mazda will provide alternate transportation while your vehicle is at an authorized Mazda dealership for this repair.

What should you do?

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda6 vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you already paid for repair on light & turn switch?

If you have already paid for repair or replacement of light & turn switch due to inoperative turn signal self-cancellation prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at www.MazdaRecallInfo.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, select option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

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