

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: October 14, 2016

Subject: New Subaru Safety Recall: WTM-73 Secondary Air Injection Pump Relay

Subaru of America, Inc. (Subaru) is recalling certain 2009-2013 model year Forester (turbo models only), 2007-2009 model year Legacy and Outback (turbo models only), and 2008-2014 model year WRX and STI vehicles, to replace the relay for the secondary air injection pump.

Affected Vehicles

Approximately 100,000 vehicles are affected by this recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This data will be available next week.

Model Years	Models	Production Start Date	Production End Date
2009-2013	Forester (turbo)	12/06/2007	01/07/2013
2007-2009	Legacy (turbo)	12/08/2005	10/27/2008
2007-2009	Outback (turbo)	12/08/2005	10/23/2008
2008-2014	WRX & STI	04/26/2007	09/13/2013

Condition

Due to inappropriate manufacturing process control of the relay which controls the secondary air injection pump, the relay may allow the pump to operate continuously. If this condition were to occur, the check engine light would illuminate and the pump may overheat.

Safety Hazard

If overheating were to occur, the pump may melt causing odor or smoke, and possibly fire.

Description of the Remedy

The relay for the secondary air pump will be replaced at no charge to the customer.

Owner Notification

Subaru is in the process of obtaining vehicle registration data, and will notify potentially affected vehicle owners by first class mail. Owners with a valid email address on file with MySubaru.com will also be notified by email.

Owner notification is expected to occur in November, and retailers will be advised when the notification begins.

Repair and Parts

For detailed information, please refer to the WTM-73 Product Campaign Bulletin which will be available on STIS, once affected vehicle information has been loaded.

Retailer Program Responsibility

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.

- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, which will be available on STIS in the near future.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Retailer Affected VIN Lists

Each Subaru retailer will receive an affected VIN list from their Zone Office when owner notification begins. Vehicles will be assigned to retailers in the affected VIN list as follows:

- Original vehicle owners are assigned to the original selling retailer when their current address is within a 100-mile radius of that retailer.
- If the original selling retailer is inactive, the VIN has been assigned to the nearest active retailer.
- For any new owners or when original owners live more than 100 miles from the original selling retailer, the VIN has been assigned to the nearest active retailer.

Important: Retailer affected VIN lists include owner name and address information for vehicles affected by this safety recall. This information will enable retailers to follow up with owners of potentially affected vehicles. The lists contain owners' names and addresses obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, retailers are required to limit the use of these lists for the purpose of completion of this safety recall.