

DATE: November 11, 2016
FROM: Hyundai Motor America
SUBJECT: DCS Message - Recall 152 - Sonata Panoramic Sunroof
Stop Sale Floorplan Assistance

As previously announced, Hyundai has filed a safety recall affecting certain 2016 Sonata vehicles (approx. 1,700 vehicles in dealer stock) equipped with the panoramic sunroof option. **THIS RECALL REQUIRES A STOP SALE ON ALL AFFECTED VEHICLES IN DEALER INVENTORY.**

Until the recall remedy is made available, Hyundai will reimburse its dealers for flooring costs for Sonatas in dealer inventory impacted by Recall 152 as follows:

- QUALIFYING UNITS:
 - All 2016 Sonata vehicles affected by recall 152 in Dealer inventory as of October 21, 2016
- TIME PERIOD / QUALIFYING UNITS:
 - Reimbursements will be made from October 21, 2016 until a repair procedure is available
- REIMBURSEMENT CALCULATION:
 - The reimbursement amount is based on the HCA floorplan average of \$2.47/day for both HCA and non-HCA floored vehicles
- CLAIM PROCEDURE:
 - The "Inventory Carry-Cost Adjustment" claim entry screen is available on WEBDCS under the Service Tab. Claims can be made beginning November 21, 2016

Claims will be reviewed by the Warranty Prior Approval (PA) Center and either approved or returned to the dealer for additional information. Please contact the PA Center if you have any questions about this process.

Frank Ferrara
Executive Vice President,
Customer Satisfaction