

View Message

Sent on	11	04	2016	Expires on	11	21	2016
From	Parts Operations						
Subject	2016 Civic VSA Modulators Return Request						

As outlined in service bulletin 16-090, Safety Recall: Electrical Parking Brake (EPB) and VSA DTC U3000-49, American Honda has identified a concern with VSA Modulators (P/N list below) for 2016 Civics causing the EPB to not work as intended. The part numbers listed may cause the symptoms outlined in this bulletin and **cannot be installed in any vehicles**.

American Honda is requesting for dealers to return all 2016 Civic VSA Modulators in the list provided to American Honda.

Return Request

You must return all 2016 Civic VSA Modulators (listed below) in your inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeroes for the Shipper Number.
3. Enter the appropriate Item Number
4. Enter "CIVIC VSA MODULATOR" in the Remarks Section
5. When approved an "Authorization Return document" via the mail will be received. Please return parts as normal with the "Return Authorization attached."
6. Return all affected part numbers on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by November 21st, 2016.

Part Number	Description
57100-TBA-A03	VSA Modulator Assy
57100-TBA-A04	VSA Modulator Assy
57100-TBA-A13	VSA Modulator Assy
57100-TBA-A14	VSA Modulator Assy
57100-TBA-A53	VSA Modulator Assy
57100-TBA-A54	VSA Modulator Assy
57100-TBA-A63	VSA Modulator Assy
57100-TBA-A64	VSA Modulator Assy
57100-TBC-A03	VSA Modulator Assy
57100-TBC-A04	VSA Modulator Assy
57100-TBC-A23	VSA Modulator Assy
57100-TBC-A24	VSA Modulator Assy
57100-TBG-A00	VSA Modulator Assy
57100-TBG-A10	VSA Modulator Assy
57100-TBH-A00	VSA Modulator Assy

Thank you,

American Honda Motor Co., Inc.

Parts Operations