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From	American Honda Parts, Service & Technical Division
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Subject	Safety Recall: 2016 Civic VSA Software Update - SOFTWARE INSTALLATION TIPS
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DATE: October 14, 2016

TO: All Honda Service Managers and Technicians

FROM: American Honda Parts, Service & Technical Division

RE: Stop Sale/Safety Recall: 2016 Civic VSA Software Update – **SOFTWARE INSTALLATION TIPS****Background:**

AHM has received calls from dealers with i-HDS J2534 Rewrite update concerns regarding service bulletin 16-090 *Safety Recall: Electric Parking Brake and VSA DTC U3000-49*.

The two most common known issues are:

1. Missing calibration files due to a corrupt installation of the updated J2534 Rewrite software package
2. Users launching the J2534 Rewrite application to update the vehicle BEFORE the package has finished installing to their PC

Solution:

As a new service bulletin is issued for a software update, new i-HDS software is also released thru the Honda HDS Download Manager at the same time. While all new software updates are automatically downloaded in the background, the user will need to initiate the installation. New software will take time to install, and simply waiting for the process to finish will eliminate most issues. If after installation, a user still sees a message stating “This vehicle does not need an update at this time.”, here are a few checks to ensure the proper software is downloaded and correctly installed on technicians’ laptops.

First click the HDS Download Manager icon on the taskbar.

Use the File pull-down menu to select “Check and Install” and install if there is an available update.

Then launch i-HDS with the Diagnostic System icon on your desktop. If there is a J2534 Rewrite icon on your desktop, do **not** use it.

At the Home Menu screen with six available quick-launch icons, select J2534 Rewrite.

On the next screen, do not enter a service bulletin number, just click Start.

And confirm the following information.

PC Application version **1.0.1.15** (or later)

Database Update: **29-SEP-2016** (or later)

Calibration Files **1762** (or greater)

Notice DB version: **29-SEP-2016** (or later)

If you are still getting the message “This vehicle does not need an update at this time.” after verifying the above information, confirm the correct software is installed on the vehicle. Go back to the Home Menu, Connect to the Vehicle, Honda Systems, VSA, Data List and in the header should be the VIN and the Program P/N. For 2016 Civic without Honda Sensing it will be 57114-TBA-A06 or later and for 2016 Civic with Honda Sensing it will be 57114-TBA-A56. If the correct software is not installed, please call the Special Tools Hotline at 800-346-6327.

Note: if you are getting an Error 50 confirm the interface device being connected, either DST-I and MVCI, must be

INTERACTIVE NETWORK

selected in the i-HDS, do not use the MongoosePro VCI for this update.